Terms of Use / Terms of Service

Last Updated: May 2026

1. Acceptance of Terms

1.1 Agreement to Terms

These Terms of Use (“Terms”) constitute a legally binding agreement between you and **Seneka** (“Seneka,” “we,” “our,” or “us”) governing your access to and use of the Seneka platform, websites, applications, tools, products, content, and related services.

By accessing, browsing, registering for, purchasing, subscribing to, or otherwise using Seneka, you acknowledge that you have read, understood, and agree to be bound by these Terms.

If you do not agree to these Terms, you must not access or use the Services.

1.2 Operator of the Services

The Services are operated by:

Seneka

LUKAS INNOVATION GROUP LLC

Wyoming, United States

312 WEST 2ND ST UNIT A9449

CASPER, WY 82609

United States

Website:

https://senekalegal.com

References to “Seneka,” “we,” “our,” or “us” include the legal entity operating the Platform, as well as its websites, applications, products, services, systems, and related operations.

1.3 Covered Services

These Terms apply to all Seneka services, products, features, websites, applications, and related functionality, including but not limited to:

- Seneka Labs;
- Seneka Workspace;
- Seneka Marketplace;
- Seneka Resources;
- AI-assisted tools and AI Services;
- trademark risk analysis tools;
- brand evaluation tools;
- reports, scorecards, and generated outputs;
- public pages and public share pages;
- public brand cards and share features;
- web applications;
- mobile applications;
- APIs and integrations;
- subscription services;
- paid reports and report bundles;
- account dashboards and user history;
- future products, tools, or features made available through Seneka.

Collectively, these are referred to as the “Services.”

1.4 Platform May Evolve

Seneka is an evolving technology platform.

We may add, modify, improve, limit, suspend, discontinue, replace, or remove any part of the Services at any time, including:

- features;
- access levels;
- AI tools;
- reports;
- usage limits;
- pricing structures;
- subscriptions;
- Marketplace functionality;
- Workspace features;
- public sharing functionality;
- APIs;

- integrations;
- user interface elements;
- beta or experimental features.

We do not guarantee that any specific feature, report format, pricing model, access level, AI capability, Marketplace function, or workflow will remain available permanently.

1.5 Beta, MVP, and Experimental Features

Certain Services may be provided in beta, MVP, early-access, limited, experimental, or evolving form.

Such Services may:

- contain errors;
- be incomplete;
- change over time;
- produce inconsistent results;
- be interrupted;
- be discontinued;
- have limited functionality;
- rely on third-party systems;
- include AI-generated outputs requiring human review.

Use of beta, MVP, early-access, or experimental Services is at your own risk.

1.6 Continued Use Means Acceptance

We may update these Terms from time to time.

If we make changes, we may provide notice by posting the updated Terms on the Platform, sending an email, displaying an in-app notice, or using other reasonable communication methods.

Your continued access to or use of the Services after updated Terms become effective means that you accept the updated Terms, to the extent permitted by applicable law.

If you do not agree to the updated Terms, you must stop using the Services.

1.7 Additional Terms

Certain Services may be subject to additional terms, policies, notices, or agreements, including:

- Privacy Policy;
- Cookie Policy;
- Subscription Terms;
- Refund Policy;
- Marketplace Terms;
- Attorney Terms;
- AI Terms;
- API Terms;
- Enterprise Terms;
- Workspace Terms;
- Beta Terms;
- Acceptable Use Policy.

If additional terms apply to a specific Service, they will become part of your agreement with Seneka.

If there is a conflict between these Terms and specific supplemental terms, the supplemental terms will control only for the relevant Service.

1.8 Your Responsibility to Review Terms

You are responsible for reviewing these Terms and any applicable supplemental terms before using the Services.

By using Seneka, you represent that you understand the nature of the Services, including that Seneka is a technology platform and not a law firm.

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2. Eligibility & Account Requirements

2.1 Eligibility

To access or use Seneka, you must be at least eighteen (18) years old or the age of legal majority in your jurisdiction, whichever is higher.

By using the Services, you represent and warrant that:

- you are legally capable of entering into a binding agreement;
- you have the authority to agree to these Terms;
- your use of the Services complies with applicable law;

- you are not prohibited from using the Services under applicable sanctions, export control, consumer protection, or other legal restrictions. Certain Services may not be available in all jurisdictions or regions. Seneka reserves the right to restrict, suspend, limit, or deny access to certain Services where prohibited by applicable law, sanctions regulations, export controls, consumer protection laws, licensing requirements, operational limitations, or regulatory obligations.

2.2 Business and Professional Use

Seneka is designed primarily for business, professional, entrepreneurial, legal-related, trademark-related, and commercial use.

The Services may be used by:

- founders;
- startups;
- businesses;
- attorneys;
- law firms;
- consultants;
- trademark professionals;
- organizations;
- authorized representatives.

Seneka is not intended for children or individuals who lack legal capacity to enter into agreements.

2.3 Account Registration

Some Services may require account registration.

When creating an account, you agree to provide information that is:

- accurate;
- current;
- complete;
- not misleading;
- lawfully provided by you.

You agree to keep your account information updated.

Seneka may refuse registration, suspend accounts, or limit access if account information appears inaccurate, fraudulent, incomplete, misleading, or unauthorized.

2.4 Account Responsibility

You are responsible for all activity that occurs under your account, whether authorized by you or not, unless caused directly by Seneka's proven breach of these Terms or applicable law.

You are responsible for:

- maintaining the confidentiality of your login credentials;
- protecting your password;
- securing your email account and authentication methods;
- preventing unauthorized access;
- promptly notifying Seneka of suspected unauthorized activity;
- ensuring that account users comply with these Terms.

Seneka is not responsible for losses arising from unauthorized use of your account caused by your failure to secure credentials, devices, email access, or authentication methods.

2.5 Credential Confidentiality

You must not:

- share login credentials with unauthorized persons;
- sell, transfer, sublicense, rent, or assign access to your account;
- allow unauthorized users to access paid Services through your account;
- use another person's account without permission;
- impersonate another person or organization;
- bypass account restrictions or usage limits.

Seneka may treat any activity performed through your account as authorized by you.

2.6 One Account Policy

Unless expressly permitted by Seneka, you may not create or maintain multiple accounts for the purpose of:

- bypassing usage limits;
- obtaining additional free checks;

- avoiding payment;
- manipulating reports;
- abusing trial access;
- evading suspension;
- misusing Marketplace features;
- generating fraudulent activity;
- interfering with platform integrity.

Seneka may merge, restrict, suspend, or terminate duplicate or abusive accounts.

2.7 Verification Rights

Seneka may, but is not obligated to, request verification information at any time to confirm:

- account ownership;
- user identity;
- billing authorization;
- organization affiliation;
- attorney or professional status;
- Marketplace eligibility;
- fraud risk;
- compliance with these Terms;
- lawful use of the Services.

Failure to provide requested verification information may result in limited access, suspension, termination, payment restrictions, or removal from Marketplace features.

Verification does not constitute endorsement, certification, legal approval, or guarantee by Seneka.

2.8 Organization and Representative Accounts

If you use Seneka on behalf of a company, law firm, organization, client, or other entity, you represent and warrant that:

- you have authority to bind that entity to these Terms;
- your use is authorized by the entity;
- information you submit is lawfully provided;
- you will not upload confidential or third-party information without proper authority;
- the entity is responsible for activity under accounts created on its behalf.

Seneka may rely on your representation that you have such authority.

2.9 Attorney and Professional Accounts

If you register as an Attorney, law firm, trademark professional, consultant, or legal service provider, you represent and warrant that:

- your profile information is accurate and not misleading;
- you hold any licenses, registrations, or qualifications you claim to hold;
- you will comply with all professional, ethical, licensing, advertising, confidentiality, and legal obligations applicable to you;
- you will not misrepresent your status, experience, authority, or services;
- you will not use Seneka to provide unlawful, misleading, or unauthorized legal services.

Seneka may request verification, restrict visibility, remove profiles, or suspend professional accounts where appropriate.

Seneka does not guarantee, endorse, or certify any Attorney or professional.

2.10 Prohibited Account Activity

You must not use accounts, Workspaces, Marketplace features, AI Services, or any part of Seneka to engage in:

- fraud;
- abuse;
- fake activity;
- identity misrepresentation;
- unauthorized account sharing;
- payment abuse;
- chargeback abuse;
- scraping;
- reverse engineering;
- automated account creation;
- AI misuse;
- prompt abuse;
- Marketplace manipulation;
- fake reviews;
- spam;
- phishing;
- malware distribution;
- circumvention of usage limits;
- unauthorized resale of Services;
- unauthorized copying of reports or data;
- attempts to extract datasets, models, rankings, or proprietary logic.

2.11 Suspension and Restriction Rights

Seneka may suspend, restrict, limit, disable, or terminate access to all or part of the Services, with or without prior notice, if we reasonably believe that:

- you violated these Terms;
- you provided inaccurate or misleading information;
- your account is involved in fraud or abuse;
- your activity creates legal, security, operational, or reputational risk;
- you misuse AI Services;
- you scrape, copy, or extract platform content;
- you manipulate Marketplace features;
- you engage in fake activity or fake reviews;
- you attempt to bypass usage limits or payment requirements;
- your payment method fails;
- a chargeback or payment dispute is initiated;
- required verification is not completed;
- continued access may harm Seneka, Users, Attorneys, third parties, or the Platform.

Seneka may also restrict access where required by law, court order, sanctions rules, payment processor requirements, app marketplace policies, or third-party provider obligations.

2.12 No Obligation to Provide Continued Access

Seneka reserves the right to refuse, suspend, restrict, or terminate access to the Services where permitted by law.

We do not guarantee that any account, feature, report, Workspace, Marketplace listing, or access level will remain available indefinitely.

Certain account actions may be irreversible, including termination for serious abuse, fraud, illegal activity, payment abuse, or security threats.

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3. Description of Services

3.1 Nature of the Platform

Seneka is a technology platform that provides AI-assisted informational tools, workflows, Marketplace functionality, Workspace systems, educational resources, and related services

designed to assist Users with trademark-related, branding-related, business-related, organizational, and workflow-related activities.

The Services may include:

- AI-assisted trademark risk analysis;
- brand evaluation tools;
- generated reports and scorecards;
- Workspace and collaboration functionality;
- Marketplace functionality;
- attorney and professional discovery tools;
- educational resources;
- public sharing tools;
- automation and workflow systems;
- subscription-based services;
- AI-generated recommendations and outputs;
- APIs and integrations;
- analytics and operational tooling.

The Services are intended to assist Users in evaluating information and making independent decisions.

3.2 Technology Platform Only

Seneka operates solely as a technology platform.

Seneka does not provide:

- legal representation;
- legal services;
- trademark registration services;
- legal filings;
- legal certification;
- trademark clearance opinions;
- legal guarantees;
- professional legal advice.

The Platform is intended to provide informational, organizational, technological, and AI-assisted functionality only.

Any decisions made using the Services remain solely the responsibility of the User.

3.3 AI-Assisted Informational Services

Certain Services rely on artificial intelligence, machine learning systems, automated analysis, recommendation engines, scoring systems, predictive systems, or algorithmic processing.

AI-assisted functionality may include:

- trademark risk analysis;
- brand scoring;
- classification assistance;
- AI-generated reports;
- recommendations;
- summaries;
- workflow suggestions;
- search assistance;
- generated insights;
- Marketplace assistance;
- public scorecards;
- automated evaluations.

AI-generated outputs are informational only and may contain inaccuracies, incomplete information, inconsistent results, hallucinations, or evolving logic.

Human review and independent professional evaluation are required before relying on any AI-generated output.

3.4 No Legal Representation

Use of the Services does not create:

- an attorney-client relationship;
- legal representation;
- fiduciary relationship;
- legal advisory relationship;
- partnership;
- agency relationship between Seneka and any User.

Seneka is not a law firm and does not guarantee trademark registration, legal success, legal availability, legal compliance, or business outcomes.

Users should consult qualified professionals where appropriate.

3.5 Access Models and Service Tiers

Seneka may offer multiple access models, pricing structures, subscription plans, report packages, usage limitations, and service tiers.

Availability of specific plans, features, limits, reports, AI functionality, or Marketplace access may vary over time.

Guest Access

Certain portions of the Platform may be accessible without account registration.

Guest access may include:

- limited browsing;
- informational pages;
- limited previews;
- restricted AI functionality;
- limited trademark risk checks;
- public content viewing;
- marketing or educational content.

Guest access may be restricted, limited, modified, or discontinued at any time.

Free Access

Registered Users may receive access to limited free functionality, which may include:

- account dashboard access;
- Workspace access;
- limited report history;
- limited AI interactions;
- limited trademark checks;
- restricted Marketplace features;
- limited public sharing functionality.

Free access may be subject to usage limitations, feature restrictions, throttling, reduced output visibility, or other operational limitations.

Paid Reports

Certain Services may be offered as one-time paid reports or analyses.

Paid reports may include:

- full trademark risk reports;
- expanded AI-generated analysis;
- enhanced scoring;
- extended recommendations;
- additional visibility or export functionality;
- advanced report content.

A report is considered delivered once generated and made accessible within the User account, Workspace, dashboard, or related functionality.

Report Bundles

Seneka may offer bundled report packages, including multi-report access models.

Report bundles may include:

- multiple trademark checks;
- prepaid report credits;
- expanded access allowances;
- bundled AI analysis functionality.

Unless otherwise required by applicable law:

- unused report credits are non-refundable;
- report credits are non-transferable;
- partially used bundles are not eligible for partial refunds;
- report availability and bundle structures may change over time.

Monthly Subscriptions

Certain Services may be provided through recurring monthly subscriptions.

Monthly subscription plans may include:

- expanded AI functionality;
- increased report access;
- premium Workspace features;
- Marketplace enhancements;
- advanced analytics;
- additional usage allowances.

Monthly subscriptions may automatically renew unless cancelled before the applicable renewal date.

Annual Subscriptions

Seneka may offer annual subscription plans at discounted pricing in exchange for longer-term commitment periods.

Annual plans may include:

- discounted subscription pricing;
- expanded feature access;
- increased usage allowances;
- premium functionality.

Except where required by applicable law or expressly stated otherwise:

- annual subscription payments are non-refundable once the subscription term begins;
- cancellation of annual subscriptions may stop future renewals but does not automatically entitle Users to refunds;
- any discretionary or legally required refund may be recalculated based on the standard monthly subscription pricing applicable during the period of active use, without application of annual-plan discounts.

3.6 Availability and Service Changes

Seneka may add, remove, suspend, replace, modify, limit, or discontinue any part of the Services at any time, including:

- AI systems;
- reports;
- pricing;
- Marketplace functionality;
- Workspace features;
- APIs;
- integrations;
- public pages;
- access models;
- subscriptions;
- usage limits;
- export functionality;
- rankings;
- recommendations;
- score systems.

We do not guarantee that any specific Service, feature, workflow, report format, AI model, or pricing structure will remain available permanently.

3.7 MVP, Beta, and Experimental Functionality

Certain Services may operate in MVP, beta, experimental, evolving, preview, early-access, limited, or developmental form.

Such Services may:

- contain errors or bugs;
- produce inaccurate outputs;
- rely on evolving AI systems;
- include incomplete functionality;
- change substantially over time;
- experience interruptions or downtime;
- generate inconsistent results;
- operate with limited support;
- be modified or discontinued without notice.

Users acknowledge that beta-stage, experimental, and evolving Services inherently involve operational and technical uncertainty.

Use of such Services occurs at the User’s own risk.

3.8 Evolving AI Systems

AI-related functionality may evolve continuously.

Seneka may:

- change models;
- modify scoring systems;
- adjust recommendations;
- alter AI workflows;
- replace AI providers;
- retrain systems;
- modify prompts or outputs;
- introduce safeguards or restrictions;
- limit or suspend AI functionality.

As a result, outputs generated at different times may vary significantly.

Seneka does not guarantee consistency, accuracy, legal sufficiency, or uninterrupted operation of AI-related Services.

3.9 Interruptions and Availability

The Services may occasionally become unavailable, interrupted, delayed, degraded, or limited due to:

- maintenance;
- technical issues;
- infrastructure failures;
- AI provider outages;
- security incidents;
- third-party service interruptions;
- Marketplace issues;
- software updates;
- operational changes;
- force majeure events.

Seneka does not guarantee uninterrupted availability of the Services.

3.10 Third-Party Dependencies

Certain Services may rely on third-party systems, providers, infrastructure, APIs, cloud platforms, payment providers, AI providers, or integrations.

Performance and availability of certain features may depend on such third parties.

Seneka is not responsible for failures, outages, inaccuracies, interruptions, or changes caused by third-party systems or providers.

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4. No Legal Advice / No Law Firm Relationship

4.1 Seneka Is Not a Law Firm

Seneka is a technology platform. Seneka is not a law firm, legal practice, legal referral service, trademark law firm, or provider of legal representation.

Seneka does not provide:

- legal advice;
- legal opinions;
- legal representation;
- trademark clearance opinions;
- legal strategy;
- legal filings;
- trademark registration services;
- professional legal services;
- attorney-client communications;
- legal certification of brand availability.

4.2 Informational Tools Only

The Services, including Seneka Labs, AI Services, reports, scorecards, risk checks, recommendations, summaries, Workspace tools, Resources content, and public pages, are provided for informational and technology-assistance purposes only.

They are intended to help Users organize, evaluate, and understand information, but they do not replace professional legal review.

4.3 No Attorney-Client Relationship

Use of Seneka does not create an attorney-client relationship between Seneka and any User.

This applies to all interactions with the Platform, including:

- using AI tools;
- generating reports;
- viewing risk scores;
- reading Resources content;
- using Workspace tools;
- using Marketplace functionality;
- communicating through platform features;
- receiving automated recommendations;
- accessing public share pages.

Any attorney-client relationship may exist only between a User and an independent attorney under a separate written agreement.

4.4 AI Outputs Are Not Legal Advice

AI-generated outputs, including risk scores, reports, recommendations, classifications, summaries, brand evaluations, trademark-related insights, and automated suggestions, are informational only.

AI outputs may be incomplete, inaccurate, outdated, inconsistent, or based on limited available information.

AI-generated outputs do not constitute:

- legal advice;
- legal opinion;
- trademark clearance;
- professional judgment;
- attorney review;
- legal approval;
- guarantee of availability;
- guarantee of registrability.

4.5 No Trademark Clearance or Legal Opinion

Seneka does not provide trademark clearance opinions or definitive determinations of whether a brand, trademark, slogan, logo, business name, or other mark is legally available, registrable, enforceable, or safe to use.

Any risk report or score generated by Seneka is only an informational assessment based on available data, automated systems, and platform logic.

A “low risk,” “available,” “safe,” “clear,” or similar result does not mean that:

- the mark is legally available;
- the mark will be registered;
- no conflicting rights exist;
- no third party will object;
- no infringement risk exists;
- a trademark office will approve the filing;
- the User can safely use the brand without further review.

Seneka does not guarantee that a trademark search, AI-generated report, or risk score reflects all potentially relevant USPTO records, common law uses, pending applications, foreign registrations, domain conflicts, social media conflicts, or unregistered rights.

4.6 Human Verification Required

All reports, scores, outputs, summaries, recommendations, and AI-generated information require independent human verification.

Users are solely responsible for:

- reviewing generated outputs;
- verifying facts;
- checking applicable trademark databases;
- reviewing legal requirements;
- evaluating commercial risks;
- confirming filing strategy;
- deciding whether to proceed with a brand, trademark, filing, or business decision.

Users should not rely solely on Seneka outputs when making legal, commercial, trademark, financial, or strategic decisions.

4.7 Independent Legal Review Required

Users should consult a qualified attorney or trademark professional before making important legal, trademark, filing, brand launch, investment, or business decisions.

Independent legal review is especially recommended before:

- filing a trademark application;
- launching a brand;
- investing in branding;
- using a mark commercially;
- responding to trademark conflicts;
- relying on classification advice;
- entering legal disputes;
- making Marketplace or attorney engagement decisions.

Seneka is not responsible for a User's failure to obtain independent legal review.

4.8 No Guarantee of Registrability

Seneka does not guarantee that any trademark, brand name, slogan, logo, or other mark will be:

- registrable;
- approved by any trademark office;
- accepted by the USPTO or any other authority;

- free from conflict;
- enforceable;
- commercially viable;
- legally safe;
- protected from objection, opposition, cancellation, refusal, or dispute.

Trademark outcomes depend on many factors outside Seneka's control, including legal standards, examiner judgment, third-party rights, evidence of use, filing strategy, jurisdiction, timing, and changes in law.

4.9 No Guarantee of Business or Legal Outcomes

Seneka does not guarantee:

- legal success;
- trademark registration;
- business success;
- brand protection;
- market acceptance;
- revenue growth;
- investor approval;
- avoidance of disputes;
- avoidance of infringement claims;
- successful attorney engagement;
- successful Marketplace outcomes.

Users assume all risks associated with decisions made based on information obtained through the Services.

4.10 Marketplace Does Not Change This Disclaimer

If Seneka provides Marketplace functionality, attorney discovery, attorney profiles, communications, scheduling, reviews, or professional listings, such functionality does not make Seneka a law firm or legal representative.

Attorneys and legal professionals listed or contacted through the Platform are independent third parties.

Seneka does not control, supervise, guarantee, endorse, or assume responsibility for their advice, services, conduct, qualifications, licenses, filings, deadlines, or outcomes.

4.11 Resources and Educational Content

Resources, guides, articles, templates, explanations, checklists, examples, and educational materials provided through Seneka are for general informational purposes only.

They may not reflect current legal developments, jurisdiction-specific requirements, or the User's specific circumstances.

Educational content should not be treated as legal advice.

4.12 User Responsibility

By using Seneka, Users acknowledge and agree that:

- Seneka is not a law firm;
- Seneka does not provide legal advice;
- AI outputs are informational only;
- reports require human verification;
- independent legal review may be necessary;
- Seneka does not guarantee registrability or legal outcomes;
- Users remain solely responsible for their legal, trademark, business, and commercial decisions.

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5. AI Services & Automated Systems

5.1 AI-Assisted Services

Seneka may provide AI-assisted tools, automated systems, machine learning functionality, recommendation systems, scoring systems, report generation tools, and other algorithmic features as part of the Services.

AI Services may be used for:

- trademark risk analysis;
- brand name evaluation;
- similarity analysis;
- classification assistance;
- report generation;
- brand improvement suggestions;
- brand name generation;
- risk scoring;
- automated recommendations;

- Workspace assistance;
- Marketplace-related suggestions;
- public scorecards;
- educational explanations;
- workflow automation.

AI Services are intended to assist Users and provide informational support only. They are not a substitute for legal advice, professional judgment, independent research, or human review.

5.2 AI Limitations

Users acknowledge that AI systems have inherent limitations.

AI-generated outputs may:

- contain errors;
- contain hallucinations;
- be incomplete;
- be inaccurate;
- be outdated;
- be inconsistent;
- omit relevant information;
- misunderstand context;
- misclassify trademark classes;
- fail to identify relevant risks;
- overstate or understate risk;
- generate recommendations that require correction;
- produce different results for similar inputs;
- change over time as models, prompts, databases, or scoring logic evolve.

Seneka does not guarantee that AI Services will identify every relevant trademark conflict, legal issue, business risk, filing issue, or brand availability concern.

AI-generated outputs may appear authoritative or confident while being incomplete, inaccurate, outdated, misleading, or legally insufficient.

5.3 Hallucinations and Inaccuracies

AI systems may generate content that appears confident but is incorrect, incomplete, misleading, or unsupported.

This may include:

- incorrect trademark risk conclusions;
- incomplete similarity analysis;
- incorrect filing class suggestions;
- inaccurate explanations;
- fabricated reasoning;
- missing conflicts;
- incorrect assumptions about legal availability;
- overconfident recommendations;
- misleading summaries.

Users must independently verify AI-generated outputs before relying on them.

Seneka is not responsible for decisions made solely or primarily based on unverified AI-generated content.

5.4 Incomplete Analysis

AI-generated reports and risk checks may be based on limited information, available data, User-provided inputs, third-party systems, automated logic, and Platform functionality available at the time of generation.

A Seneka report may not include:

- all existing trademarks;
- all common law rights;
- all international conflicts;
- all marketplace conflicts;
- all domain name risks;
- all social media risks;
- all business name conflicts;
- all state-level issues;
- all legal objections;
- all USPTO examiner concerns;
- all attorney-level analysis.

A report should not be treated as a complete legal clearance search.

5.5 Evolving Outputs

Seneka's AI systems, scoring logic, prompts, models, datasets, user interface, reports, and workflows may evolve over time.

As a result:

- the same query may produce different results at different times;
- report formats may change;
- scores may change;
- recommendations may change;
- risk categories may change;
- AI-generated explanations may change;
- available features may change;
- earlier reports may not reflect later system improvements.

Seneka has no obligation to update, revise, regenerate, or correct previously generated reports unless expressly required by applicable law or separately agreed in writing.

5.6 Automated Suggestions

Seneka may provide automated suggestions, rankings, classifications, scores, recommendations, summaries, alerts, or generated reports.

These may include:

- trademark risk scores;
- brand strength indicators;
- suggested filing classes;
- similar-name warnings;
- recommended next steps;
- brand improvement ideas;
- generated alternative names;
- Marketplace suggestions;
- attorney discovery suggestions;
- workflow recommendations;
- report prioritization;
- public scorecard summaries.

Automated suggestions are not final decisions. They are informational outputs intended to assist User review.

Users remain solely responsible for evaluating whether any recommendation is suitable, accurate, lawful, commercially useful, or appropriate for their circumstances.

5.7 AI-Generated Reports

AI-generated reports may be made available through a User account, dashboard, Workspace, public share page, downloadable format, or other Platform functionality.

A report is considered delivered once generated and made accessible through the Platform.

AI-generated reports:

- do not constitute legal advice;
- do not constitute legal opinions;
- do not guarantee trademark availability;
- do not guarantee registrability;
- do not guarantee business success;
- do not guarantee avoidance of disputes;
- do not replace attorney review;
- may require independent verification.

Users are responsible for reviewing report contents before relying on them or sharing them publicly.

5.8 No Accuracy Guarantee

Seneka does not guarantee that AI Services, reports, scores, classifications, recommendations, or generated outputs will be accurate, complete, current, reliable, error-free, or suitable for any particular purpose.

To the fullest extent permitted by law, Seneka disclaims responsibility for:

- AI errors;
- hallucinations;
- incomplete analysis;
- missed conflicts;
- inaccurate recommendations;
- incorrect scoring;
- outdated information;
- third-party data limitations;
- User reliance on automated outputs.

5.9 No Legal Certainty

Seneka does not guarantee legal certainty.

No AI output, risk score, report, recommendation, classification, or generated summary should be interpreted as:

- legal clearance;
- legal approval;
- legal opinion;
- attorney review;
- trademark office approval;

- guarantee of registrability;
- guarantee of non-infringement;
- guarantee that no third-party rights exist.

Users should obtain independent legal review before making important trademark, filing, branding, commercial, or investment decisions.

5.10 No Business Guarantee

Seneka does not guarantee that use of the Services will result in:

- successful brand launch;
- trademark registration;
- business success;
- investor approval;
- customer acceptance;
- revenue growth;
- market differentiation;
- avoidance of disputes;
- avoidance of rebranding costs;
- successful attorney engagement;
- successful Marketplace outcomes.

Users assume all business and commercial risks associated with decisions made using Seneka.

5.11 User Responsibility for Inputs

AI outputs depend heavily on information provided by Users.

Users are responsible for ensuring that submitted information is:

- accurate;
- lawful;
- complete enough for the intended purpose;
- not misleading;
- authorized for submission;
- free from prohibited or infringing content.

Seneka is not responsible for inaccurate, incomplete, or misleading results caused by inaccurate, incomplete, unauthorized, or misleading User inputs.

5.12 AI Providers and Third-Party Infrastructure

Seneka may rely on third-party AI providers, cloud infrastructure providers, APIs, machine learning systems, analytics tools, hosting providers, and related technologies to provide AI Services.

Such providers may include OpenAI-like providers, language model providers, cloud providers, inference infrastructure, search providers, analytics providers, and other third-party systems.

Users acknowledge that:

- AI processing may depend on third-party availability;
- AI outputs may be affected by third-party systems;
- third-party outages may interrupt AI Services;
- AI providers may change over time;
- model behavior may change without notice;
- third-party infrastructure may process prompts, inputs, outputs, or operational metadata as necessary to provide the Services.

Seneka is not responsible for third-party AI provider failures, outages, model changes, inaccuracies, latency, or infrastructure limitations.

5.13 Human Verification Required

All AI-generated outputs require human review.

Users should independently verify:

- trademark similarity findings;
- risk conclusions;
- filing class suggestions;
- brand recommendations;
- report summaries;
- generated explanations;
- public scorecards;
- Marketplace suggestions;
- any decision-support output.

For legal, trademark, filing, investment, or business-critical decisions, Users should consult qualified professionals.

5.14 Experimental and Evolving AI

Certain AI Services may be experimental, beta-stage, limited, MVP-stage, or evolving.

Such Services may:

- change without notice;
- be temporarily unavailable;
- generate inconsistent outputs;
- have limited accuracy;
- include incomplete functionality;
- be discontinued or replaced;
- use changing prompts, models, providers, or scoring systems.

Use of experimental or evolving AI functionality is at the User's own risk.

5.15 No Obligation to Monitor or Correct Outputs

Seneka may, but is not obligated to, review, monitor, verify, correct, update, or remove AI-generated outputs.

Seneka reserves the right to modify, restrict, regenerate, remove, flag, or disable AI-generated content where appropriate, including for legal, safety, security, abuse-prevention, or operational reasons.

5.16 Prohibited AI Misuse

Users must not misuse AI Services, including by attempting to:

- generate unlawful content;
- create misleading legal conclusions;
- impersonate attorneys or authorities;
- manipulate reports;
- bypass usage limits;
- extract prompts, models, datasets, scoring logic, or system instructions;
- reverse engineer AI workflows;
- automate mass report generation without authorization;
- use outputs to train competing systems;
- generate spam, fraud, or deceptive content;
- create fake reviews, fake profiles, or Marketplace manipulation;
- rely on AI outputs as a substitute for required legal review.

Seneka may suspend, restrict, or terminate access for AI misuse.

5.17 Acceptance of AI Risk

By using AI Services, Users acknowledge and agree that:

- AI outputs are informational only;
- AI systems may be wrong;
- reports may be incomplete;
- human verification is required;
- independent legal review may be necessary;
- Seneka does not guarantee accuracy, registrability, legal certainty, or business outcomes;
- Users remain solely responsible for decisions made using AI-generated outputs.

Use of AI Services and generated outputs is entirely at the User's own risk.

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6. Marketplace & Attorney Disclaimer

6.1 Nature of Marketplace Functionality

Seneka may provide Marketplace functionality, attorney discovery tools, professional profiles, communication systems, Workspace collaboration tools, scheduling features, public listings, informational resources, reviews, ratings, or related functionality intended to facilitate interactions between Users and independent professionals.

Marketplace functionality is provided solely as a technology and informational platform.

Seneka does not provide legal representation, legal staffing, attorney supervision, legal partnerships, legal referral guarantees, or legal outcome guarantees.

6.2 Attorneys and Professionals Are Independent

Attorneys, law firms, trademark professionals, consultants, agents, advisors, and other professionals using the Platform are independent third parties.

They are not:

- employees of Seneka;
- agents of Seneka;
- partners of Seneka;
- representatives of Seneka;
- affiliates of Seneka;
- subcontractors of Seneka;

- legal representatives of Seneka.

Seneka does not control how independent professionals provide services, communicate with clients, perform legal work, manage filings, or fulfill professional obligations.

Any relationship formed between a User and an Attorney or professional exists solely between those parties.

6.3 Platform Intermediary Only

Seneka acts solely as a technology platform and intermediary provider.

The Platform may facilitate:

- discovery of attorneys or professionals;
- Marketplace listings;
- communications;
- scheduling;
- Workspace collaboration;
- informational sharing;
- document organization;
- AI-assisted workflows;
- public profile visibility;
- reviews and ratings;
- billing support functionality;
- report sharing.

Seneka does not directly provide the underlying legal or professional services offered by independent Marketplace participants.

6.4 No Endorsement or Certification

Seneka does not endorse, certify, verify, recommend, approve, guarantee, or warrant:

- any Attorney;
- any law firm;
- any professional;
- any Marketplace participant;
- any legal strategy;
- any legal service;
- any filing strategy;
- any legal outcome;
- any review or rating;
- any professional qualification;

- any license status;
- any professional competency;
- any recommendation generated by AI systems.

Visibility, rankings, badges, profile placement, Marketplace recommendations, or public visibility do not constitute endorsement by Seneka.

Marketplace ordering or visibility may be influenced by:

- automated systems;
- AI-generated suggestions;
- operational logic;
- activity metrics;
- subscriptions;
- profile completeness;
- platform functionality;
- user interactions;
- evolving Marketplace systems.

6.5 No Legal Outcome Guarantees

Seneka does not guarantee:

- trademark registration;
- successful filings;
- attorney responsiveness;
- legal success;
- business success;
- favorable legal outcomes;
- trademark office approval;
- filing deadlines;
- legal compliance;
- Marketplace results;
- attorney availability;
- attorney performance;
- quality of professional services;
- dispute resolution outcomes.

Legal and trademark matters inherently involve uncertainty, legal interpretation, jurisdictional variation, third-party rights, regulatory discretion, and evolving standards.

6.6 No Responsibility for Attorney Conduct

To the fullest extent permitted by applicable law, Seneka is not responsible or liable for:

- attorney conduct;
- legal advice;
- professional negligence;
- malpractice;
- filing errors;
- missed deadlines;
- abandoned applications;
- attorney communications;
- legal strategies;
- professional misconduct;
- ethical violations;
- confidentiality failures by third parties;
- legal representation decisions;
- billing disputes;
- client dissatisfaction;
- disputes between Users and professionals;
- inaccurate filings;
- trademark conflicts;
- legal outcomes.

Users engage Attorneys and professionals at their own discretion and risk.

6.7 No Responsibility for Filings or Deadlines

Seneka does not monitor, manage, guarantee, track, supervise, or assume responsibility for:

- trademark filing deadlines;
- maintenance deadlines;
- office action deadlines;
- renewal deadlines;
- court deadlines;
- application status;
- filing requirements;
- legal notices;
- procedural compliance;
- jurisdiction-specific obligations.

Users and independent professionals remain solely responsible for all legal deadlines, filing obligations, and compliance requirements.

6.8 No Agency Relationship

Nothing in these Terms creates or shall be interpreted as creating:

- agency;
- partnership;
- joint venture;
- fiduciary relationship;
- employment relationship;
- representation relationship;
- co-counsel relationship;
- legal affiliation

between Seneka and any Attorney, law firm, Marketplace participant, or User.

Independent professionals are solely responsible for their own conduct, services, representations, obligations, fees, and compliance.

6.9 User Responsibility and Due Diligence

Users are solely responsible for:

- evaluating attorneys and professionals;
- verifying qualifications;
- reviewing licenses and credentials;
- conducting due diligence;
- reviewing engagement agreements;
- evaluating legal advice;
- deciding whether to engage a professional;
- verifying filing strategies;
- determining suitability of services.

Users should independently verify any information provided through Marketplace functionality.

6.10 Reviews, Ratings, and Public Content

Marketplace reviews, ratings, testimonials, public profiles, public comments, and related content may originate from Users, automated systems, AI-generated systems, third parties, or public sources.

Seneka does not guarantee the accuracy, completeness, reliability, authenticity, or legality of such content.

Seneka reserves the right, but not the obligation, to:

- moderate;
- remove;

- reorder;
- suppress;
- flag;
- restrict;
- investigate

Marketplace content or public materials.

6.11 Marketplace Communications

Communications between Users and Marketplace participants occur directly between those parties.

Seneka does not guarantee:

- response times;
- communication quality;
- confidentiality by third parties;
- continued availability of Marketplace participants;
- completion of legal services;
- successful engagement outcomes.

Users are responsible for protecting confidential information shared through Marketplace interactions.

6.12 Fees and Payment Relationships

Payments made to Attorneys, law firms, or professionals may involve separate agreements, billing relationships, tax obligations, engagement terms, or external payment systems.

Unless expressly stated otherwise, Seneka is not a party to legal service agreements between Users and professionals.

Seneka does not guarantee payment collection, attorney performance, or dispute resolution between Marketplace participants.

6.13 Jurisdictional and Regulatory Variations

Professional licensing rules, attorney advertising regulations, legal ethics rules, and trademark laws vary by jurisdiction.

Certain Marketplace functionality may be unavailable, restricted, modified, or prohibited depending on:

- location;
- jurisdiction;
- licensing requirements;
- regulatory obligations;
- sanctions rules;
- legal restrictions.

Users and professionals remain solely responsible for compliance with applicable laws and regulations.

6.14 AI-Assisted Marketplace Features

Certain Marketplace functionality may involve:

- automated recommendations;
- rankings;
- AI-assisted suggestions;
- generated summaries;
- profile matching systems;
- scoring systems;
- recommendation engines.

Such systems may:

- be incomplete;
- evolve over time;
- contain inaccuracies;
- produce inconsistent recommendations;
- reflect limited available information.

AI-assisted Marketplace functionality does not constitute professional endorsement, legal advice, or recommendation by Seneka.

6.15 Disputes Between Users and Professionals

Any disputes between:

- Users;
- Attorneys;
- law firms;
- professionals;

- Marketplace participants

must be resolved directly between those parties.

To the fullest extent permitted by law, Seneka is not responsible for mediating, resolving, adjudicating, or participating in disputes relating to:

- legal services;
- billing;
- filings;
- communications;
- representation;
- professional conduct;
- trademark outcomes;
- contractual disagreements.

6.16 Right to Restrict Marketplace Access

Seneka reserves the right to:

- suspend profiles;
- remove listings;
- restrict Marketplace access;
- limit visibility;
- disable communications;
- remove reviews;
- investigate complaints;
- require verification;
- terminate Marketplace participation

at any time for operational, legal, security, abuse-prevention, reputational, or compliance-related reasons.

Seneka has no obligation to continue providing Marketplace visibility or participation rights to any User or professional.

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7. User Accounts & Workspace Rules

7.1 Account Ownership and Responsibility

Users are responsible for all activity conducted through their accounts, Workspaces, teams, organizations, or associated credentials.

Accounts are licensed for authorized use only and do not constitute ownership of the Platform, Services, software, data structures, Marketplace systems, AI systems, or underlying technology.

Users remain responsible for:

- maintaining accurate account information;
- protecting credentials;
- managing authorized access;
- activity occurring within their account or Workspace;
- compliance with these Terms by individuals using their accounts or Workspaces.

Seneka may rely on activity conducted through an account as activity authorized by the account holder unless clearly demonstrated otherwise.

7.2 Workspace Functionality

Seneka may provide Workspace functionality allowing Users, organizations, firms, teams, attorneys, clients, collaborators, or authorized personnel to:

- organize projects;
- manage reports;
- store documents;
- collaborate with team members;
- manage workflows;
- communicate within Workspace systems;
- access AI-assisted tools;
- share information;
- manage permissions;
- interact with Marketplace functionality.

Workspace functionality is provided solely as a technology and organizational tool.

Seneka does not supervise, verify, monitor, or assume responsibility for Workspace activity, uploaded materials, or internal organizational conduct.

7.3 Access Rights and Permissions

Access to certain Services, reports, Workspace functionality, AI systems, Marketplace tools, administrative controls, or subscription features may depend on:

- subscription level;
- Workspace role;
- organization permissions;

- account type;
- payment status;
- operational limitations;
- security restrictions;
- verification status.

Seneka reserves the right to modify, limit, suspend, revoke, or restructure access permissions at any time.

No User is guaranteed permanent access to any specific feature, role, permission level, report history, AI functionality, Marketplace capability, or Workspace configuration.

7.4 Credential Protection and Security

Users are responsible for maintaining the confidentiality and security of:

- usernames;
- passwords;
- authentication methods;
- verification codes;
- API credentials;
- Workspace invitations;
- access links;
- connected email accounts;
- connected third-party authentication systems.

Users must take reasonable steps to prevent unauthorized access to their accounts and Workspaces.

Seneka is not responsible for losses resulting from:

- weak passwords;
- credential sharing;
- phishing;
- unauthorized device access;
- compromised email accounts;
- unauthorized sharing of Workspace access;
- user negligence.

7.5 Unauthorized Access

Users must immediately notify Seneka if they suspect:

- unauthorized account access;

- credential compromise;
- unauthorized Workspace activity;
- unauthorized use of reports;
- suspicious Marketplace behavior;
- unauthorized API usage;
- compromised authentication systems.

Seneka may take security actions including:

- suspending accounts;
- restricting Workspace access;
- invalidating sessions;
- resetting credentials;
- limiting functionality;
- requiring verification;
- temporarily disabling integrations.

Seneka is not obligated to restore access where security concerns reasonably justify restrictions.

7.6 Team, Organization, and Firm Accounts

Seneka may allow organizations, firms, legal teams, startups, businesses, agencies, or other entities to create multi-user Workspaces or organizational accounts.

Organizations may manage:

- team members;
- permissions;
- billing;
- Workspace content;
- report access;
- AI usage;
- Marketplace participation;
- integrations;
- administrative controls.

The entity controlling the Workspace may have visibility into Workspace activity, reports, communications, uploaded materials, and user actions within the Workspace.

Users joining organizational Workspaces acknowledge that certain account activity may be visible to authorized administrators.

7.7 Workspace Administrators

Workspace administrators, organization owners, firm administrators, or authorized managers may have authority to:

- invite or remove users;
- manage billing;
- change permissions;
- access Workspace data;
- manage reports;
- control integrations;
- review account activity;
- transfer Workspace ownership;
- suspend member access;
- configure organizational settings.

Seneka may rely on instructions from Workspace administrators regarding organizational Workspaces.

Disputes relating to Workspace ownership, administration, access rights, or organizational authority must be resolved between the involved parties.

Seneka is not obligated to adjudicate internal organizational disputes.

7.8 User Responsibility for Team Members

Organizations, firms, and Workspace administrators are responsible for ensuring that:

- team members comply with these Terms;
- Workspace access is appropriately controlled;
- confidential information is properly managed;
- permissions are appropriately assigned;
- removed users lose access where appropriate;
- unauthorized users are not granted access.

Actions taken by team members within a Workspace may be attributed to the organization controlling the Workspace.

7.9 Workspace Content and Responsibility

Users and organizations are solely responsible for content uploaded, stored, shared, generated, or managed within Workspaces, including:

- reports;
- trademarks;
- brand names;

- legal-related materials;
- communications;
- uploaded files;
- AI prompts;
- generated outputs;
- client information;
- Marketplace-related materials.

Seneka does not guarantee:

- confidentiality against authorized Workspace members;
- preservation of Workspace content;
- uninterrupted Workspace availability;
- recovery of deleted Workspace materials;
- prevention of internal misuse by Workspace participants.

Users should independently maintain backups of important information.

7.10 Internal Organizational Authority

Users representing organizations, law firms, businesses, or clients represent and warrant that they have authority to:

- access Workspace materials;
- upload information;
- share reports;
- invite users;
- manage permissions;
- connect integrations;
- act on behalf of the organization.

Seneka may rely on such representations without independent verification.

7.11 Transfer, Sale, or Assignment of Accounts

Users may not sell, transfer, sublicense, lease, rent, assign, or commercially exploit accounts, Workspace access, subscription rights, Marketplace visibility, AI usage rights, or organizational permissions without Seneka's prior written authorization.

Seneka may invalidate unauthorized transfers or shared access arrangements.

7.12 Workspace Limits and Fair Usage

Seneka may impose operational, technical, subscription-based, or security-related limits relating to:

- number of users;
- reports;
- AI usage;
- storage;
- API access;
- Workspace size;
- Marketplace visibility;
- integrations;
- automation activity;
- usage frequency.

Seneka reserves the right to modify such limits at any time.

Excessive, abusive, automated, or commercially unreasonable usage may result in restrictions, additional fees, throttling, suspension, or termination.

7.13 Future SaaS and Enterprise Functionality

Seneka may expand Workspace and organizational functionality over time, including features relating to:

- enterprise accounts;
- law firm management;
- team collaboration;
- document workflows;
- advanced permissions;
- audit logs;
- billing management;
- enterprise AI systems;
- API administration;
- organizational compliance tools.

Availability of such functionality may vary by subscription level, jurisdiction, operational readiness, or product maturity.

7.14 No Guarantee of Workspace Continuity

Seneka does not guarantee uninterrupted availability, preservation, compatibility, or permanence of:

- Workspace data;
- organizational structures;
- permissions;
- reports;
- integrations;
- AI-generated content;
- historical activity;
- Workspace configurations.

Workspace features may evolve, change, migrate, or be discontinued over time.

Users are responsible for exporting or backing up important information where appropriate.

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8. Acceptable Use Policy

8.1 Purpose of This Policy

This Acceptable Use Policy governs permitted and prohibited use of the Services, including:

- Seneka Labs;
- Workspace functionality;
- AI Services;
- Marketplace functionality;
- reports and scorecards;
- APIs and integrations;
- public pages;
- public share functionality;
- subscription systems;
- organizational Workspaces;
- automated systems;
- communications and uploads.

Users must use the Services lawfully, responsibly, and in compliance with these Terms and applicable law.

8.2 Prohibited Illegal Activity

Users must not use the Services to engage in, facilitate, promote, support, or attempt:

- illegal activity;
- fraud;
- deceptive conduct;
- unlawful trademark filings;
- identity theft;
- phishing;
- intellectual property infringement;
- unauthorized legal practice;
- sanctions violations;
- money laundering;
- export control violations;
- deceptive commercial conduct;
- consumer fraud;
- unlawful surveillance;
- harassment;
- defamation;
- unlawful data collection;
- unlawful automation;
- unauthorized access attempts;
- criminal activity.

Users are solely responsible for ensuring that their use of the Services complies with applicable laws and regulations.

8.3 Trademark Fraud and Misrepresentation

Users must not use Seneka to:

- submit fraudulent trademark information;
- impersonate businesses or trademark owners;
- create deceptive filings;
- generate misleading legal claims;
- intentionally infringe third-party rights;
- falsely claim trademark ownership;
- manipulate trademark risk analysis;
- generate misleading reports for investors, clients, competitors, or regulators;
- misrepresent AI-generated outputs as legal opinions or certified legal conclusions.

Seneka may remove, restrict, or investigate accounts involved in suspected trademark fraud or deceptive conduct.

8.4 Fake Identities and Misrepresentation

Users must not:

- impersonate another person or organization;
- create fake attorney profiles;
- create fake business profiles;
- falsify credentials;
- misrepresent licenses or qualifications;
- create deceptive Marketplace listings;
- use fake names for fraudulent purposes;
- conceal identity to abuse Services;
- use accounts created through automated or deceptive means.

Users must provide truthful and authorized information when interacting with the Platform.

8.5 Scraping and Unauthorized Data Extraction

Users must not:

- scrape the Platform;
- harvest reports;
- extract Marketplace data;
- copy public scorecards at scale;
- collect User information without authorization;
- use bots to extract content;
- mirror the Platform;
- perform automated crawling without authorization;
- extract AI outputs at scale;
- build datasets from the Platform;
- create derivative databases using Platform content;
- bypass access restrictions or technical protections.

This prohibition applies to:

- public pages;
- APIs;
- Marketplace data;
- reports;
- AI outputs;
- rankings;
- Workspace systems;
- generated summaries;
- metadata.

Unauthorized scraping or extraction may result in suspension, termination, legal action, or technical blocking.

8.6 Reverse Engineering and System Extraction

Users must not attempt to:

- reverse engineer the Platform;
- reverse engineer AI systems;
- discover prompts or system instructions;
- extract proprietary workflows;
- reproduce scoring logic;
- clone Platform functionality;
- reconstruct models or datasets;
- bypass technical protections;
- analyze internal architecture without authorization;
- derive source code;
- test vulnerabilities without authorization.

This restriction applies to:

- AI systems;
- reports;
- ranking systems;
- Marketplace logic;
- recommendation systems;
- APIs;
- scoring methodologies;
- generated outputs.

8.7 Prompt Abuse and AI Abuse

Users must not misuse AI Services, including by attempting to:

- manipulate AI outputs;
- bypass safety systems;
- generate unlawful content;
- generate misleading legal conclusions;
- create fraudulent reports;
- generate spam or scams;
- automate abusive report generation;
- overload AI systems;
- create deceptive Marketplace content;
- impersonate attorneys or authorities;
- use prompts to extract proprietary logic;

- circumvent usage limits;
- exploit AI vulnerabilities;
- use AI Services for unlawful automation.

Users may not rely on AI outputs as a substitute for legally required professional review.

8.8 Malware, Security Abuse, and Interference

Users must not:

- distribute malware;
- upload malicious code;
- interfere with security systems;
- probe vulnerabilities;
- launch denial-of-service attacks;
- interfere with Platform integrity;
- overload infrastructure;
- interfere with Marketplace operations;
- disrupt AI systems;
- compromise accounts or Workspaces;
- transmit harmful scripts or executables.

Unauthorized security testing is prohibited unless expressly authorized in writing by Seneka.

8.9 Spam, Harassment, and Abuse

Users must not use the Services to:

- send spam;
- distribute unsolicited communications;
- harass Users;
- abuse Marketplace participants;
- post offensive or unlawful content;
- manipulate reviews;
- conduct scams;
- send deceptive marketing;
- perform mass unsolicited outreach;
- abuse messaging systems;
- create fake engagement.

Seneka may restrict communications, messaging features, Marketplace visibility, or account access where abuse is suspected.

8.10 Marketplace Manipulation and Fake Reviews

Users must not:

- manipulate Marketplace rankings;
- create fake reviews;
- coordinate deceptive ratings;
- purchase fake engagement;
- create deceptive testimonials;
- artificially inflate profile visibility;
- abuse recommendation systems;
- misrepresent attorney qualifications;
- manipulate AI-generated Marketplace suggestions;
- create fake client interactions.

Seneka may remove reviews, restrict visibility, suspend accounts, or investigate suspicious Marketplace activity.

8.11 Unauthorized Automation and Circumvention

Users must not use unauthorized automation to:

- generate reports at scale;
- create accounts;
- scrape content;
- bypass rate limits;
- circumvent subscription restrictions;
- avoid payment obligations;
- automate Marketplace abuse;
- manipulate rankings;
- simulate engagement;
- bypass operational restrictions.

Users must not attempt to circumvent:

- usage caps;
- subscription limits;
- AI limitations;
- report limitations;
- Workspace restrictions;
- billing controls;
- technical protections;
- geographic restrictions;

- security measures.

8.12 Competitor Training and Dataset Creation

Users must not use the Services, reports, AI outputs, public pages, Marketplace data, APIs, or generated materials to:

- train competing AI systems;
- develop competing products;
- build trademark datasets;
- create derivative commercial databases;
- replicate Seneka functionality;
- benchmark models without authorization;
- develop competing recommendation systems;
- reproduce scoring methodologies.

Unauthorized use of Platform outputs for AI training, dataset generation, or commercial replication is prohibited.

8.13 Copying Reports and Outputs at Scale

Users may not:

- mass-copy reports;
- redistribute reports commercially without authorization;
- resell AI outputs;
- aggregate generated outputs into databases;
- publicly republish reports at scale;
- automate public extraction of outputs;
- reproduce Platform-generated materials beyond permitted use.

Limited personal or internal business use may be permitted subject to these Terms.

8.14 User Responsibility for Uploaded Content

Users are solely responsible for content they:

- upload;
- generate;
- share;

- publish;
- distribute;
- transmit through the Platform.

Users represent and warrant that they have all rights necessary to submit such content.

Users must not upload content that:

- infringes intellectual property rights;
- violates confidentiality obligations;
- violates law;
- contains malware;
- contains unlawful personal data;
- violates privacy rights;
- is deceptive or fraudulent.

8.15 Investigations and Enforcement

Seneka may investigate suspected violations of this Acceptable Use Policy.

Seneka may:

- monitor usage patterns;
- review reports;
- analyze suspicious activity;
- investigate Marketplace conduct;
- cooperate with authorities;
- preserve evidence;
- restrict access;
- disable functionality;
- remove content;
- require verification.

Seneka is not obligated to provide advance notice before taking protective action.

8.16 Right to Suspend, Restrict, or Terminate

Seneka reserves the right, in its sole discretion and to the fullest extent permitted by law, to:

- suspend accounts;
- terminate accounts;
- limit functionality;
- restrict Workspace access;

- revoke Marketplace visibility;
- disable AI access;
- throttle usage;
- remove content;
- deny future access;
- invalidate subscriptions;
- investigate conduct;
- report unlawful activity.

Such actions may occur where Seneka reasonably believes a User has:

- violated these Terms;
- abused the Services;
- created legal or security risk;
- engaged in fraud;
- misused AI systems;
- manipulated Marketplace functionality;
- violated intellectual property rights;
- attempted unauthorized extraction or automation;
- harmed Users, Attorneys, third parties, or the Platform.

8.17 No Obligation to Continue Service

Seneka has no obligation to continue providing Services, Marketplace access, Workspace access, AI functionality, reports, APIs, or subscriptions to Users who violate this Acceptable Use Policy.

Protective actions may be taken without refund where permitted by law.

8.18 Reporting Violations

Users may report suspected abuse, fraud, impersonation, intellectual property violations, Marketplace manipulation, security concerns, or policy violations through designated Seneka contact channels.

Seneka may, but is not obligated to, investigate or act upon such reports.

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9. User Content & Uploaded Materials

9.1 User Content

The Services may allow Users to upload, submit, generate, store, organize, transmit, publish, share, or otherwise provide content through the Platform.

“User Content” may include:

- trademarks;
- brand names;
- slogans;
- logos;
- documents;
- Workspace materials;
- AI prompts;
- generated outputs;
- reports;
- comments;
- messages;
- communications;
- uploaded files;
- images;
- business information;
- Marketplace content;
- public profile information;
- reviews;
- public share pages;
- public brand cards;
- metadata;
- organizational materials;
- API-submitted materials.

User Content may be processed through AI systems, Workspace functionality, Marketplace systems, public sharing features, and third-party infrastructure.

9.2 Ownership of User Content

As between Seneka and the User, Users retain ownership rights they lawfully possess in User Content submitted to the Platform.

Nothing in these Terms transfers ownership of User Content to Seneka except for the limited rights expressly granted in these Terms.

Users are solely responsible for ensuring they have all rights, permissions, consents, and authority necessary to upload, use, share, process, publish, or transmit User Content through the Services.

9.3 License Granted to Seneka

By submitting, uploading, generating, storing, sharing, or transmitting User Content through the Services, Users grant Seneka a worldwide, non-exclusive, royalty-free, sublicensable, transferable license to:

- host;
- store;
- process;
- reproduce;
- display;
- analyze;
- organize;
- transmit;
- distribute;
- index;
- cache;
- modify;
- adapt;
- format;
- generate outputs from;
- use User Content

to the extent reasonably necessary to:

- provide the Services;
- operate the Platform;
- generate reports;
- provide AI functionality;
- support Workspace operations;
- enable Marketplace functionality;
- facilitate public sharing;
- improve security;
- prevent fraud;
- debug systems;
- maintain infrastructure;
- comply with legal obligations;
- enforce these Terms;
- improve platform operations and functionality.

This license survives for a commercially reasonable period necessary for operational, legal, backup, security, compliance, auditing, dispute resolution, or technical purposes.

9.4 AI Processing of User Content

Users acknowledge that User Content, including AI prompts, uploaded materials, reports, and Workspace content, may be processed through AI systems and third-party infrastructure providers in order to provide AI-assisted functionality.

Such processing may include:

- analysis;
- classification;
- summarization;
- scoring;
- recommendations;
- automated generation;
- ranking;
- search assistance;
- similarity analysis;
- operational telemetry;
- AI inference processing.

Users should not upload information they are unwilling to have processed through AI-assisted systems.

Seneka does not guarantee confidentiality beyond the protections expressly described in these Terms and the Privacy Policy.

9.5 Responsibility for User Content

Users are solely responsible for all User Content they upload, submit, generate, publish, share, store, transmit, or otherwise make available through the Services.

Users represent and warrant that:

- they own or control necessary rights to the content;
- the content does not violate applicable law;
- the content does not infringe intellectual property rights;
- the content does not violate confidentiality obligations;
- the content is not deceptive or fraudulent;
- the content is not unlawful or abusive;
- the content does not contain unauthorized personal data;
- the content is authorized for upload and processing.

Seneka does not independently verify the legality, ownership, accuracy, or authorization status of User Content.

9.6 Prohibited Uploads and Content

Users must not upload, submit, generate, share, publish, or transmit content that:

- violates law;
- infringes intellectual property rights;
- violates confidentiality obligations;
- contains malware or malicious code;
- contains deceptive legal claims;
- impersonates others;
- contains fraudulent information;
- promotes unlawful conduct;
- contains unlawful personal data;
- violates privacy rights;
- contains spam;
- contains abusive or harassing material;
- violates sanctions or export restrictions;
- is intended to manipulate Marketplace systems or AI systems.

Users must not upload content they do not have authority to use.

9.7 Confidentiality Risks

Users acknowledge that use of online platforms, AI systems, public sharing functionality, Workspace collaboration tools, integrations, and third-party infrastructure may involve confidentiality and security risks.

Users should carefully evaluate whether to upload or share:

- confidential legal materials;
- trade secrets;
- sensitive business information;
- proprietary branding strategies;
- privileged communications;
- regulated information;
- sensitive personal data;
- confidential client information.

Public sharing features, public pages, Marketplace functionality, Workspace collaboration, and organizational access may increase visibility of User Content.

Users remain solely responsible for evaluating confidentiality risks before uploading or sharing content.

9.8 Public Pages and Shared Content

If Users voluntarily publish or share content through:

- public share pages;
- public brand cards;
- public reports;
- social sharing features;
- public profile systems;
- SEO-oriented pages;
- public Workspace links;

such content may become publicly accessible and may be:

- indexed by search engines;
- copied by third parties;
- cached;
- archived;
- screenshotted;
- redistributed;
- processed by AI systems;
- retained by external systems outside Seneka's control.

Seneka does not guarantee removal of publicly shared content from third-party systems once disclosed publicly.

9.9 Workspace Visibility and Organizational Access

Users acknowledge that User Content stored within organizational Workspaces may be accessible to:

- Workspace administrators;
- organization owners;
- authorized team members;
- law firm managers;
- authorized collaborators.

Seneka is not responsible for internal sharing, misuse, disclosure, or handling of User Content by Workspace participants or organization members.

Users are responsible for assigning permissions appropriately.

9.10 Monitoring and Content Review

Seneka may, but is not obligated to:

- review User Content;
- moderate uploads;
- monitor public content;
- investigate suspicious materials;
- remove prohibited content;
- disable public visibility;
- restrict uploads;
- flag suspicious activity;
- review Marketplace materials.

Seneka does not guarantee active monitoring of all User Content.

9.11 Removal of User Content

Seneka reserves the right, but not the obligation, to remove, restrict, disable, suppress, or refuse User Content where reasonably necessary for:

- legal compliance;
- security;
- abuse prevention;
- intellectual property enforcement;
- operational integrity;
- Marketplace integrity;
- AI safety;
- fraud prevention;
- policy enforcement;
- protection of Users or third parties.

Seneka may act without prior notice where appropriate.

9.12 Data Retention and Deleted Content

Deleted User Content may persist for limited periods in:

- backups;
- logs;
- archived systems;
- cached systems;
- operational records;
- security systems;
- legal compliance systems.

Seneka does not guarantee immediate or permanent deletion of all copies of User Content.

Publicly shared content may remain accessible through third-party systems outside Seneka's control.

9.13 No Compensation for User Content

Unless expressly agreed otherwise in writing, Users are not entitled to compensation for:

- uploaded materials;
- public content;
- AI prompts;
- Marketplace content;
- feedback;
- suggestions;
- recommendations;
- feature ideas;
- generated materials.

Any feedback or suggestions submitted to Seneka may be used without restriction or compensation.

9.14 User Responsibility for Backups

Users are solely responsible for maintaining independent backups of important information, reports, documents, prompts, Workspace materials, and generated outputs.

Seneka does not guarantee permanent retention or recoverability of User Content.

9.15 Third-Party Claims

Users are solely responsible for claims arising from User Content, including claims relating to:

- intellectual property infringement;
- confidentiality breaches;
- privacy violations;
- deceptive conduct;
- unlawful uploads;
- unauthorized disclosures;

- misuse of third-party materials.

Users agree to indemnify and hold harmless Seneka from claims arising from User Content to the fullest extent permitted by law.

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10. Public Sharing Features

10.1 Public Sharing Functionality

Seneka may provide functionality allowing Users to voluntarily create, publish, generate, distribute, or share publicly accessible content through the Platform.

Public sharing functionality may include:

- public pages;
- public brand cards;
- public reports;
- public scorecards;
- public summaries;
- shareable URLs;
- public Workspace links;
- social sharing features;
- Marketplace profile visibility;
- public-generated previews;
- SEO-oriented public content;
- publicly accessible AI-generated outputs.

Public sharing functionality is provided solely as a convenience and informational feature.

10.2 Voluntary Public Disclosure

Users acknowledge that public sharing features are voluntary.

By enabling or using public sharing functionality, Users intentionally choose to make certain information publicly accessible.

Users are solely responsible for deciding:

- what information to publish;
- what reports to share;
- whether to create public pages;
- whether to disclose business or trademark-related information;

- whether to publicly share AI-generated outputs.

Users should carefully evaluate confidentiality, legal, commercial, reputational, and intellectual property risks before publishing information publicly.

10.3 Public Pages and Public Brand Cards

Seneka may generate publicly accessible pages or public brand cards that may include:

- brand names;
- trademark-related information;
- AI-generated summaries;
- risk scores;
- recommendations;
- generated descriptions;
- logos or visual elements;
- report excerpts;
- Marketplace-related information;
- public profile information;
- user-generated materials.

Public pages and public brand cards may be accessible through direct links, search engines, social media platforms, messaging applications, external websites, or third-party indexing systems.

10.4 Share URLs and Public Accessibility

Public share links and URLs may allow third parties to access publicly shared content without authentication.

Users acknowledge that anyone with access to a share URL may potentially:

- view the content;
- copy the content;
- redistribute the content;
- screenshot the content;
- archive the content;
- index the content;
- share the content further.

Seneka does not guarantee restricted access once content has been publicly shared.

Users are responsible for managing and protecting public share links.

10.5 SEO Indexing and Search Engine Visibility

Publicly shared content may be indexed by:

- search engines;
- web crawlers;
- SEO indexing systems;
- social media crawlers;
- automated retrieval systems;
- AI indexing technologies;
- third-party discovery platforms.

Public pages may become discoverable through online searches, external links, search engine results, AI-generated search systems, or public internet indexing.

Seneka does not guarantee that publicly shared content will remain hidden, private, unindexed, or inaccessible.

10.6 AI Indexing and Automated Processing

Publicly accessible content may be accessed, analyzed, indexed, summarized, processed, or retained by third-party AI systems, machine learning systems, search providers, automated retrieval technologies, or external indexing systems outside Seneka's control.

This may include:

- AI search engines;
- generative AI systems;
- automated crawlers;
- data aggregation systems;
- public indexing systems;
- content discovery systems.

Seneka does not control how third parties process publicly available information once publicly disclosed.

Users acknowledge and accept these risks when using public sharing functionality.

10.7 Cached and Archived Content

Even if public content is deleted, disabled, or removed from the Platform, copies may continue to exist in:

- search engine caches;
- third-party archives;
- screenshots;
- social media previews;
- browser caches;
- AI indexing systems;
- public internet archives;
- external websites;
- third-party storage systems.

Seneka does not guarantee removal of cached, archived, copied, indexed, or redistributed content controlled by third parties.

10.8 Social Sharing Features

Users may voluntarily share content through:

- social media platforms;
- messaging applications;
- email;
- public forums;
- websites;
- professional networks;
- external communication tools.

Once content is shared externally, Seneka has no control over:

- redistribution;
- resharing;
- public visibility;
- audience access;
- third-party retention;
- indexing;
- platform-specific policies.

External platforms operate independently and may apply their own privacy policies, terms, retention practices, and content rules.

10.9 Visibility Risks and Commercial Risks

Public disclosure of trademark, business, branding, Marketplace, or AI-generated information may involve risks, including:

- loss of confidentiality;
- reputational harm;
- trademark disputes;
- competitive exposure;
- business strategy exposure;
- misuse by third parties;
- unauthorized copying;
- misleading redistribution;
- investor misunderstanding;
- public criticism;
- AI-generated misinformation propagation;
- indexing by search engines or AI systems.

Users are solely responsible for evaluating such risks before publicly sharing content.

10.10 No Confidentiality for Public Content

Information intentionally made public through the Services may no longer be considered confidential.

Seneka does not guarantee confidentiality, privacy, exclusivity, restricted visibility, or limited distribution for publicly shared content.

Users should avoid publicly sharing confidential, privileged, sensitive, regulated, or proprietary information unless fully comfortable with potential public exposure.

10.11 User Responsibility for Public Disclosures

Users are solely responsible for all publicly shared content, including:

- public pages;
- public reports;
- share URLs;
- public brand cards;
- Marketplace profile content;
- public AI-generated summaries;
- social sharing content;
- public comments;
- publicly accessible Workspace materials.

Users represent and warrant that:

- they have authority to disclose the information;
- the information does not violate law;
- the disclosure does not violate confidentiality obligations;
- the content does not infringe intellectual property rights;
- the content is not deceptive or misleading.

Seneka is not responsible for consequences arising from public disclosure by Users.

10.12 Public AI-Generated Content

AI-generated reports, summaries, scores, or recommendations shared publicly may:

- be incomplete;
- contain inaccuracies;
- be misunderstood by third parties;
- be redistributed without context;
- evolve over time;
- differ from later AI-generated results.

Public AI-generated content should not be interpreted as legal advice, trademark clearance, legal certification, or definitive professional conclusions.

Users are responsible for how publicly shared AI-generated content is presented or described.

10.13 Public Content Moderation

Seneka reserves the right, but not the obligation, to:

- remove public pages;
- restrict visibility;
- disable sharing functionality;
- suppress indexing;
- remove public content;
- disable public URLs;
- investigate abuse;
- remove deceptive materials;
- limit Marketplace visibility;
- restrict public AI outputs.

Such actions may be taken for legal, operational, security, reputational, abuse-prevention, AI-safety, or policy-enforcement reasons.

10.14 No Obligation to Maintain Public Features

Seneka may modify, suspend, limit, or discontinue public sharing functionality at any time, including:

- public pages;
- share URLs;
- public scorecards;
- public brand cards;
- social sharing tools;
- public Workspace functionality;
- indexing functionality;
- SEO-oriented public systems.

Public sharing functionality may evolve over time and is not guaranteed to remain available permanently.

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11. Intellectual Property Rights

11.1 Ownership of Seneka Intellectual Property

The Services, Platform, and all related technology, software, content, systems, and materials are owned by Seneka and its licensors and are protected by intellectual property, trademark, copyright, trade secret, unfair competition, and other applicable laws.

Except for limited rights expressly granted under these Terms, no rights are transferred to Users.

Seneka and its licensors retain all rights, title, and interest in and to the Platform and Services.

11.2 Seneka Intellectual Property

Seneka intellectual property may include, without limitation:

- software;

- source code;
- object code;
- APIs;
- databases;
- user interfaces;
- designs;
- layouts;
- branding;
- trademarks;
- logos;
- graphics;
- workflows;
- Marketplace systems;
- AI systems;
- prompts;
- scoring methodologies;
- recommendation systems;
- ranking systems;
- report structures;
- report formatting;
- generated visual systems;
- organizational systems;
- operational logic;
- templates;
- platform architecture;
- integrations;
- documentation;
- public pages;
- public scorecard systems;
- proprietary datasets;
- automation systems;
- internal methodologies;
- product concepts;
- business logic.

All rights not expressly granted are reserved by Seneka.

11.3 Branding and Trademarks

The Seneka name, logos, branding elements, product names, visual identity, slogans, designs, Marketplace identifiers, and related branding materials are the exclusive property of Seneka or its licensors.

Users may not:

- copy branding;
- imitate branding;
- create confusingly similar branding;
- use Seneka marks without authorization;
- imply sponsorship or endorsement;
- register confusingly similar trademarks;
- use Seneka branding in deceptive ways;
- use Seneka branding in connection with unlawful or unauthorized activities.

Nothing in these Terms grants Users any license to use Seneka trademarks except as expressly permitted in writing.

11.4 Software and Platform Rights

The Platform and Services are licensed, not sold.

Users receive only a limited, revocable, non-exclusive, non-transferable right to access and use the Services in accordance with these Terms.

Users do not acquire ownership rights in:

- software;
- APIs;
- databases;
- AI systems;
- report logic;
- workflows;
- Marketplace systems;
- user interfaces;
- scoring systems;
- recommendation systems;
- generated structures;
- operational methodologies.

11.5 AI Systems and Proprietary Methodologies

Seneka may use proprietary or licensed AI systems, prompts, scoring methodologies, workflows, recommendation engines, ranking logic, report-generation systems, classification systems, and operational infrastructure.

Such systems may constitute confidential trade secrets and proprietary intellectual property.

Users must not attempt to:

- extract models;
- reproduce workflows;
- replicate scoring systems;
- derive prompts;
- recreate datasets;
- reconstruct proprietary logic;
- discover hidden system instructions;
- benchmark systems without authorization;
- create competing systems using Seneka outputs or methodologies.

11.6 Reports and Generated Outputs

Reports, scorecards, generated summaries, AI-generated structures, visual outputs, report formatting, scoring presentation, and generated system architecture may contain proprietary Seneka intellectual property even where based partially on User Content.

Users may use generated reports for their own internal business or informational purposes subject to these Terms.

Unless expressly authorized, Users may not:

- commercially resell reports;
- mass redistribute reports;
- create competing report systems;
- create commercial databases from outputs;
- use reports to train competing systems;
- publicly republish reports at scale;
- remove proprietary notices;
- misrepresent generated reports as independently produced.

11.7 Databases and Data Structures

The organization, structure, arrangement, compilation, categorization, indexing, and presentation of Platform data, Marketplace information, reports, AI outputs, and related materials may constitute protected intellectual property or database rights.

Users must not:

- copy databases;
- extract substantial portions of Platform data;
- scrape Marketplace information;
- compile reports into datasets;
- reproduce structured data systems;

- create derivative databases;
- mirror public content at scale;
- systematically collect Platform outputs.

Unauthorized extraction or reuse of Platform data is prohibited.

11.8 Restrictions on Copying and Reproduction

Users must not, except as expressly permitted:

- copy the Platform;
- reproduce Services;
- duplicate workflows;
- copy report structures;
- mirror interfaces;
- clone Marketplace systems;
- reproduce scoring methodologies;
- imitate AI workflows;
- duplicate public scorecard systems;
- create substantially similar competing products.

This restriction applies regardless of whether copying occurs manually, automatically, through AI systems, or through third-party tools.

11.9 Restrictions on Resale and Commercial Exploitation

Users may not:

- resell access to the Services;
- sublicense reports;
- commercially redistribute outputs;
- commercially exploit Marketplace systems;
- provide “white-label” access without authorization;
- sell generated reports at scale;
- operate competing services using Seneka outputs;
- monetize extracted Platform content without authorization.

Commercial exploitation requires prior written authorization from Seneka.

11.10 Derivative Systems and Competing Services

Users must not use the Services, outputs, reports, AI-generated materials, workflows, prompts, or Marketplace systems to:

- create competing products;
- train competing AI systems;
- develop competing recommendation engines;
- build trademark databases;
- construct derivative SaaS products;
- reproduce Seneka methodologies;
- create competing Marketplace systems;
- develop substantially similar scoring or ranking systems.

This restriction applies to both direct and indirect competitive use.

11.11 Model Extraction and Prompt Extraction

Users must not attempt to:

- extract prompts;
- discover hidden instructions;
- reproduce AI system architecture;
- derive model behavior;
- circumvent safeguards;
- analyze internal prompts;
- perform adversarial extraction;
- use prompt injection to reveal proprietary systems;
- infer proprietary scoring logic;
- replicate system outputs at scale.

Unauthorized extraction attempts may result in immediate suspension or legal action.

11.12 Dataset Creation and AI Training Restrictions

Users must not use the Platform, reports, AI outputs, public pages, Marketplace data, or generated content to:

- train machine learning systems;
- create datasets;
- build AI models;
- generate synthetic legaltech datasets;

- train trademark analysis systems;
- benchmark competing systems;
- develop competing AI tools;
- create derivative AI products.

Use of Seneka outputs for AI training or dataset creation requires express written authorization.

11.13 Feedback and Suggestions

If Users provide suggestions, recommendations, feature requests, feedback, ideas, or improvement proposals relating to the Platform or Services, Seneka may use such feedback without restriction or compensation.

Users grant Seneka a perpetual, irrevocable, worldwide, royalty-free license to use, modify, commercialize, and incorporate feedback into the Services.

11.14 Reservation of Rights

Except for limited rights expressly granted under these Terms, no license, ownership interest, or intellectual property rights are granted to Users by implication, estoppel, waiver, or otherwise.

All rights are reserved by Seneka and its licensors.

11.15 Enforcement Rights

Seneka reserves the right to investigate and enforce intellectual property rights violations, including by:

- restricting access;
- suspending accounts;
- removing content;
- blocking automation;
- disabling APIs;
- issuing takedown notices;
- pursuing legal remedies;
- cooperating with authorities;
- seeking injunctive relief;
- pursuing damages.

Unauthorized use of Seneka intellectual property may result in civil or criminal liability under applicable law.

11.16 DMCA / Copyright Complaints

11.16.1 Copyright Complaints

Seneka respects intellectual property rights and expects Users to do the same.

11.16.2 DMCA Notice Requirements

Copyright infringement notices should include:
● identification of the copyrighted work;
● identification of the allegedly infringing material;
● sufficient information to locate the material;
● contact information of the complaining party;
● a statement of good-faith belief;
● a statement made under penalty of perjury;
● a physical or electronic signature of the rights holder or authorized representative.

11.16.3 Counter-Notice

Users who believe content was removed in error may submit a counter-notice where permitted by applicable law.
Seneka may forward counter-notices to the original complaining party where permitted by applicable law.

11.16.4 Repeat Infringer Policy

Seneka reserves the right to suspend or terminate accounts of repeat intellectual property infringers.

11.16.5 DMCA Contact

DMCA notices may be submitted to:

IP / DMCA Contact:
ip@senekalegal.com

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12. AI-Generated Outputs & Ownership

12.1 Nature of AI-Generated Outputs

The Services may generate AI-assisted or automated outputs, including:

- reports;
- scorecards;
- summaries;
- recommendations;
- classifications;
- brand suggestions;
- risk analyses;
- generated text;
- visual outputs;
- organizational suggestions;
- Marketplace-related suggestions;
- workflow recommendations;
- generated descriptions;
- public share materials;
- AI-assisted explanations;
- predictive outputs.

Such outputs are collectively referred to as “AI Outputs.”

AI Outputs may be generated using User Content, automated systems, third-party AI providers, proprietary workflows, scoring systems, prompts, and evolving AI methodologies.

12.2 Ownership of User Inputs

Users retain ownership rights they lawfully possess in User Content and inputs submitted to the Platform.

Users are solely responsible for ensuring they have all necessary rights, permissions, and authority to submit information used for AI processing.

Seneka does not claim ownership of User-owned trademarks, uploaded business names, documents, or other User-provided materials except for the limited licenses described in these Terms.

12.3 Rights in AI Outputs

Subject to these Terms and applicable law, Seneka grants Users a limited, non-exclusive, revocable, non-transferable right to use AI Outputs generated for their authorized use of the Services.

Users may generally use AI Outputs for lawful internal business, informational, branding, or evaluation purposes.

However, Users do not acquire ownership rights in:

- underlying AI systems;
- prompts;
- workflows;
- scoring methodologies;
- report-generation systems;
- proprietary formatting;
- recommendation engines;
- Marketplace logic;
- operational methodologies;
- Platform architecture;
- AI infrastructure.

Certain elements of AI Outputs may contain or reflect Seneka intellectual property, proprietary systems, or licensed third-party technology.

12.4 No Exclusivity of Outputs

Users acknowledge that AI Outputs may not be unique.

Because AI systems operate probabilistically and may generate similar outputs for multiple Users, other Users or third parties may independently receive:

- similar reports;
- similar recommendations;
- similar brand suggestions;
- similar summaries;
- similar risk assessments;
- similar generated content;
- similar Marketplace suggestions;
- similar classifications;
- similar visual or textual structures.

Seneka does not guarantee exclusivity, uniqueness, originality, or exclusivity of use of any AI Output.

12.5 Similarity to Other Outputs

AI Outputs may resemble:

- publicly available information;
- third-party trademarks;
- existing brands;
- prior AI-generated outputs;
- outputs generated for other Users;
- Marketplace materials;
- externally available content.

Such similarity does not mean:

- the output is legally available;
- the output is original;
- the output is free from third-party rights;
- the output is registrable;
- the output is protected intellectual property;
- the output is commercially safe.

Users are solely responsible for independently evaluating trademark availability, originality, infringement risks, and legal use rights.

12.6 No Intellectual Property Guarantees

Seneka does not guarantee that AI Outputs:

- are original;
- are protectable intellectual property;
- are non-infringing;
- are legally available;
- are registrable trademarks;
- are free from third-party claims;
- are commercially usable;
- are exclusive to a User;
- are free from conflict;
- comply with jurisdiction-specific laws.

AI Outputs may unintentionally resemble or conflict with existing trademarks, brands, copyrighted materials, business names, slogans, logos, Marketplace listings, or other protected content.

Users remain solely responsible for conducting independent legal and trademark review before relying on AI Outputs.

12.7 AI Outputs Are Informational Only

AI Outputs are informational and assistive in nature.

AI Outputs do not constitute:

- legal advice;
- legal opinion;
- trademark clearance;
- legal certification;
- attorney review;
- guarantee of registrability;
- guarantee of enforceability;
- guarantee of business success;
- guarantee of market availability.

AI Outputs should not be relied upon as a substitute for qualified legal review or independent professional analysis.

12.8 AI Outputs Do Not Create Legal Rights

Generation of AI Outputs does not create, transfer, establish, or guarantee:

- trademark rights;
- intellectual property ownership;
- registration rights;
- exclusivity rights;
- enforceable legal claims;
- legal protection;
- priority rights;
- licensing rights;
- ownership certifications.

AI-generated brand names, recommendations, scores, classifications, or reports do not create legal entitlement or legal protection.

Users remain solely responsible for securing any necessary registrations, legal protections, filings, or professional advice.

12.9 Human Verification Required

Users must independently review and verify all AI Outputs before:

- filing trademark applications;
- launching brands;
- using generated names commercially;
- relying on generated recommendations;
- publishing public reports;
- sharing outputs publicly;
- entering commercial agreements;
- making legal or business decisions.

Human verification and independent legal review are strongly recommended.

12.10 Generated Reports and Delivery

Generated reports, AI Outputs, scorecards, summaries, and related materials may be delivered through:

- account dashboards;
- Workspaces;
- downloadable files;
- public share pages;
- generated URLs;
- Marketplace systems;
- APIs;
- subscription interfaces.

A report or AI Output is considered delivered once made accessible through the Platform.

Except where required by applicable law, delivered reports and generated outputs are generally non-refundable.

12.11 No Obligation to Maintain or Regenerate Outputs

Seneka may, but is not obligated to:

- preserve outputs;
- regenerate reports;
- reproduce prior AI results;
- maintain historical versions;
- guarantee output consistency;
- retain generated materials indefinitely.

Outputs may change over time due to:

- model updates;
- prompt changes;
- workflow modifications;
- AI provider changes;
- evolving scoring systems;
- operational improvements;
- technical limitations.

Users are responsible for saving or exporting important outputs where appropriate.

12.12 Public Sharing of AI Outputs

If Users publicly share AI Outputs through:

- public pages;
- public brand cards;
- social sharing tools;
- public reports;
- Marketplace profiles;
- public URLs;

Users acknowledge that such outputs may:

- be indexed by search engines;
- be copied by third parties;
- be archived;
- be cached;
- be redistributed;
- be processed by external AI systems;
- be retained outside Seneka's control.

Users are solely responsible for decisions to publicly disclose AI Outputs.

12.13 Restrictions on Use of AI Outputs

Users must not use AI Outputs to:

- violate law;
- infringe intellectual property rights;
- create misleading legal claims;
- impersonate attorneys;

- generate deceptive public materials;
- train competing AI systems;
- build competing datasets;
- reproduce Platform logic;
- automate unauthorized report generation;
- misrepresent AI Outputs as certified legal conclusions.

Commercial exploitation of AI Outputs beyond authorized use may be restricted under these Terms.

12.14 Third-Party AI Providers

Certain AI Outputs may be generated using third-party AI providers, cloud systems, or machine learning infrastructure.

Seneka does not guarantee:

- uninterrupted availability of third-party AI systems;
- accuracy of third-party AI outputs;
- consistency of model behavior;
- preservation of outputs;
- compatibility of outputs across versions.

AI provider behavior may evolve independently of Seneka.

12.15 Reservation of Rights

Seneka reserves all rights not expressly granted regarding:

- AI systems;
- generated workflows;
- prompts;
- scoring methodologies;
- recommendation systems;
- generated structures;
- Marketplace ranking systems;
- operational logic;
- report-generation methodologies;
- AI infrastructure.

No implied license is granted beyond the limited usage rights expressly described in these Terms.

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13. Subscription Plans, Report Packs & Billing

13.1 Paid and Free Services

Seneka may offer both free and paid Services through various access models, subscription plans, report packages, feature tiers, AI usage structures, Workspace functionality, Marketplace functionality, and billing arrangements.

Certain Services may be accessible without payment, while other Services require:

- one-time purchases;
- prepaid report bundles;
- recurring subscriptions;
- Marketplace-related payments;
- premium feature access;
- organizational billing arrangements.

Availability of pricing models, subscriptions, usage limits, features, reports, AI functionality, or Marketplace access may change over time.

13.2 Guest Access

Certain limited functionality may be available without account registration or payment.

Guest access may include:

- viewing public pages;
- limited browsing;
- informational content;
- limited previews;
- limited AI-assisted functionality;
- limited trademark risk checks;
- limited report visibility;
- marketing or educational materials.

Guest access may be restricted, throttled, modified, suspended, or discontinued at any time.

Seneka does not guarantee permanent availability of guest functionality.

13.3 Free Plans and Free Functionality

Registered Users may receive access to limited free functionality.

Free plans or free access may include:

- account creation;
- limited report history;
- limited Workspace access;
- limited AI interactions;
- limited trademark checks;
- limited Marketplace functionality;
- limited sharing functionality;
- reduced feature access;
- limited report visibility.

Free plans may be subject to:

- usage caps;
- AI limits;
- throttling;
- delayed processing;
- feature restrictions;
- reduced output detail;
- limited storage;
- advertising or promotional messaging;
- future modifications.

Seneka reserves the right to modify or discontinue free functionality at any time.

13.4 Single Paid Reports

Certain Services may be purchased individually as one-time reports or analyses.

Single paid reports may include:

- trademark risk analysis;
- expanded AI-generated reports;
- advanced scoring;
- detailed recommendations;
- enhanced summaries;
- downloadable reports;
- expanded visibility;
- premium AI outputs.

Prices may vary depending on:

- report type;
- subscription status;
- feature access;
- Marketplace integrations;
- promotional offers;
- geographic region;
- operational considerations.

13.5 Report Bundles and Multi-Report Packages

Seneka may offer report bundles, prepaid credits, or multi-report packages, including packages such as three-report bundles or similar offerings.

Bundles may include:

- multiple trademark checks;
- prepaid report credits;
- enhanced AI access;
- premium functionality;
- expanded Workspace usage.

Unless otherwise expressly stated or required by applicable law:

- unused report credits are non-refundable;
- report credits are non-transferable;
- partially used bundles are not eligible for partial refunds;
- bundles may expire if expressly disclosed at the time of purchase;
- report credits may not be redeemed for cash value.

Users are responsible for tracking usage of report bundles and available credits.

13.6 Monthly Subscriptions

Certain Services may be offered through recurring monthly subscriptions.

Monthly subscriptions may include access to:

- expanded AI functionality;
- premium reports;
- enhanced Workspace features;
- Marketplace enhancements;
- advanced analytics;
- increased usage limits;

- premium organizational tools;
- expanded public sharing functionality.

Monthly subscriptions may automatically renew unless cancelled before the applicable renewal date.

Users authorize Seneka and its payment providers to charge recurring subscription fees using the selected payment method.

13.7 Annual Subscriptions

Seneka may offer annual subscription plans at discounted pricing in exchange for longer-term commitment.

Annual subscription plans may include:

- discounted pricing;
- premium feature access;
- enhanced AI usage;
- increased limits;
- Workspace functionality;
- Marketplace functionality;
- organizational access;
- expanded reporting.

Users acknowledge that discounted annual pricing reflects a commitment-based pricing structure.

Except where required by applicable law:

- annual subscription payments are generally non-refundable once the subscription term begins;
- cancellation may prevent future renewal but does not automatically entitle Users to refunds for the current term;
- any discretionary or legally required refund may be recalculated using the standard monthly subscription pricing applicable during the active usage period, without application of annual-plan discounts.

13.8 Reports Considered Delivered Upon Availability

Generated reports, AI-generated outputs, scorecards, summaries, recommendations, and related materials are considered delivered once made accessible through the Platform.

A report or generated output is considered fully delivered once made accessible within the User account, dashboard, Workspace, subscription interface, generated URL, downloadable interface, API response, or related functionality.

Users are responsible for reviewing, saving, exporting, or accessing delivered reports through the Platform.

Except where required by applicable law, successfully generated and delivered reports are generally non-refundable.

13.9 Billing Authorization

By purchasing Services, Users authorize Seneka and its payment providers to:

- charge applicable fees;
- process recurring payments;
- collect taxes where applicable;
- process renewals;
- store payment-related billing information through authorized processors;
- charge subscription fees according to selected plans.

Users are responsible for ensuring that payment methods remain valid and authorized.

Failed payments may result in:

- suspended access;
- reduced functionality;
- Workspace restrictions;
- Marketplace restrictions;
- delayed processing;
- account suspension;
- cancellation of subscriptions.

13.10 Payment Providers and Third-Party Billing

Payments may be processed through third-party payment providers, app marketplaces, billing systems, or subscription platforms.

Such providers may include:

- Stripe;
- Paddle;
- RevenueCat;

- Apple App Store;
- Google Play;
- other authorized providers.

Certain billing, cancellation, refund, renewal, or subscription management functionality may be governed by third-party provider terms and policies.

Seneka is not responsible for errors, outages, delays, charge processing issues, or platform restrictions caused by third-party billing systems.

13.11 Pricing Changes

Seneka reserves the right to modify:

- pricing;
- subscription structures;
- report pricing;
- Marketplace fees;
- usage limits;
- billing models;
- feature availability;
- bundle structures;
- AI access limits;
- Workspace limitations.

Pricing changes may apply prospectively to future purchases or renewal periods.

Where required by law, notice of material pricing changes may be provided.

13.12 Taxes

Users are responsible for applicable taxes, duties, levies, VAT, sales taxes, withholding taxes, or governmental charges associated with purchases or use of paid Services, unless otherwise required by applicable law.

Seneka may collect taxes where legally required.

13.13 Promotional Offers and Discounts

Promotional pricing, discounts, trial offers, coupons, beta pricing, bundled pricing, or temporary offers may be subject to additional conditions and may be modified or withdrawn at any time.

Unless expressly stated otherwise:

- promotions have no cash value;
- discounts are non-transferable;
- promotional access may automatically convert into paid subscriptions;
- expired promotions cannot be retroactively applied.

13.14 No Guarantee of Continued Pricing or Features

Seneka does not guarantee that:

- current pricing will remain available;
- specific plans will continue;
- subscription tiers will remain unchanged;
- report structures will remain identical;
- AI functionality will remain unchanged;
- Marketplace access levels will remain permanent.

Services, plans, and pricing structures may evolve over time.

13.15 Fraud Prevention and Billing Abuse

Seneka reserves the right to:

- refuse transactions;
- suspend purchases;
- invalidate credits;
- restrict billing functionality;
- limit subscriptions;
- investigate suspicious payments;
- prevent abuse of promotional systems;
- block fraudulent activity;
- cancel transactions associated with abuse, fraud, scraping, chargeback manipulation, or policy violations.

Users must not misuse pricing systems, promotions, report bundles, or subscriptions.

13.16 Chargebacks and Payment Disputes

Users agree not to initiate unjustified chargebacks or payment disputes for Services that were successfully delivered or made accessible through the Platform.

Initiating fraudulent or abusive chargebacks may result in:

- account suspension;
- Workspace restrictions;
- Marketplace restrictions;
- termination of Services;
- revocation of credits;
- collections activity;
- legal action where permitted by law.

Seneka reserves the right to dispute chargebacks and provide evidence of Service delivery, account access, report generation, Workspace access, or usage activity.

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14. Refund Policy

14.1 General Refund Policy

Except where required by applicable law or expressly stated otherwise in writing by Seneka, payments for paid Services are generally non-refundable.

This includes payments for:

- delivered reports;
- generated AI outputs;
- used report credits;
- partially used bundles;
- subscriptions after the billing period begins;
- annual plans after the subscription term begins;
- Marketplace-related fees;
- premium feature access;
- Workspace access;
- promotional or discounted purchases.

Seneka may, in its sole discretion, review refund requests on a case-by-case basis, but is not obligated to grant refunds except where required by applicable law.

14.2 Delivered Reports Are Non-Refundable

A report, scorecard, AI-generated output, analysis, recommendation, or generated result is considered fully delivered once it is made accessible through the Platform, including through:

- User account;
- dashboard;
- Workspace;
- report history;
- generated URL;
- downloadable interface;
- API response;
- email delivery;
- public share page;
- subscription interface.

Once a report or analysis has been generated and made accessible, the applicable Service is considered fully performed.

Except where required by applicable law, delivered reports are non-refundable, regardless of whether the User:

- agrees with the result;
- likes the result;
- downloads the report;
- reads the report;
- shares the report;
- relies on the report;
- later decides not to use the brand;
- later obtains different advice from an attorney;
- later receives a different AI output.

14.3 No Refunds for AI Dissatisfaction

Seneka does not provide refunds merely because a User is dissatisfied with:

- an AI-generated score;
- a trademark risk result;
- a brand recommendation;
- the level of risk shown;
- the number of suggested names;
- the classification suggestions;
- the wording of a report;
- the commercial usefulness of an output;
- the legal significance of the result;
- an unfavorable or high-risk conclusion.

AI Services are informational, automated, evolving, and subject to limitations described in these Terms.

14.4 No Refunds for Used Credits

Report credits, checks, AI usage allowances, or prepaid analysis units are considered used when the applicable report, check, output, or analysis is generated or made accessible.

Used credits are non-refundable.

This applies even if:

- the User does not download the report;
- the User does not review the report;
- the User deletes the report;
- the User disagrees with the result;
- the User later changes business plans;
- the User stops using the Platform;
- the User cancels a subscription.

14.5 No Refunds for Partially Used Bundles

If a User purchases a report bundle, such as a three-report package or other multi-check package, the bundle is sold as a discounted package.

Except where required by applicable law:

- partially used bundles are non-refundable;
- unused credits within partially used bundles are non-refundable;
- unused credits are not redeemable for cash;
- unused credits are not transferable;
- unused credits may not be sold, assigned, or exchanged;
- no partial refunds are provided for unused checks within a bundle.

For example, if a User purchases a three-report bundle and uses one report, the User is not entitled to a refund for the remaining unused reports unless required by applicable law or expressly approved by Seneka.

14.6 Unused Credits Are Non-Transferable

Unless expressly stated otherwise by Seneka, unused report credits, AI checks, bundled reports, promotional credits, trial credits, or usage allowances are:

- non-refundable;
- non-transferable;
- not redeemable for cash;
- not assignable;
- not exchangeable for other Services;
- not separable from the account that purchased them.

Seneka may invalidate credits associated with fraud, abuse, chargebacks, duplicate accounts, policy violations, or unauthorized resale.

14.7 Annual Plan Discount Commitment

Annual subscription plans may be offered at discounted pricing in exchange for a longer-term commitment.

By purchasing an annual plan, the User acknowledges that:

- the discounted price is based on a full annual commitment;
- the annual discount is not equivalent to month-to-month pricing;
- the User receives pricing benefit in exchange for committing to the full annual term;
- cancellation stops future renewal but does not automatically create a refund for the current annual term.

Except where required by applicable law or expressly stated otherwise, annual subscription payments are non-refundable once the annual term begins.

14.8 Exceptional Refunds for Annual Plans

If Seneka, in its sole discretion, or applicable law requires a refund for an annual subscription, the refund amount may be recalculated based on the standard monthly subscription price applicable during the period of active use.

In such cases:

- annual-plan discounts may be removed;
- used months may be charged at the regular monthly rate;
- partial months may be treated as full billing months where permitted by law;
- used reports, generated outputs, premium features, Workspace access, or AI usage may be deducted;
- transaction fees, taxes, processor fees, app store fees, and non-refundable charges may be deducted where permitted by law.

Example principle:

If a User purchased an annual discounted plan and later receives an approved refund, Seneka may calculate the value of used access at the standard monthly rate, not the discounted annual rate.

14.9 Monthly Subscriptions

Monthly subscription fees are generally non-refundable once a billing period begins, except where required by applicable law or expressly stated otherwise.

Cancelling a monthly subscription typically prevents future renewal but does not automatically refund the current billing period.

Users may continue to have access until the end of the active paid period unless access is terminated for violation of these Terms.

14.10 Cancellation Does Not Equal Refund

Cancelling a subscription prevents future billing where cancellation is completed before the applicable renewal date.

Cancellation does not automatically entitle the User to:

- a refund;
- prorated refund;
- credit;
- partial refund;
- unused access value;
- refund for unused features;
- refund for unused reports;
- refund for unused Workspace access.

Users are responsible for cancelling subscriptions before renewal dates.

14.11 App Store, Google Play, and Third-Party Billing Rules

If a purchase is made through Apple App Store, Google Play, RevenueCat, Paddle, Stripe, or another third-party payment provider, refund eligibility and procedures may be subject to that provider’s rules, systems, timelines, and policies.

Seneka may not control refund decisions made by third-party billing providers or app marketplaces.

Users may be required to request refunds directly through the relevant provider.

14.12 Promotional Purchases and Discounts

Promotional offers, beta pricing, coupons, discounted plans, bundled offers, launch pricing, or limited-time deals are generally non-refundable unless required by applicable law.

Promotional discounts:

- have no cash value;
- are not retroactive;
- may not be exchanged;
- may not be combined unless permitted;
- may be withdrawn or modified at any time.

14.13 Fraud, Abuse, and Policy Violations

Seneka may deny refunds, revoke credits, suspend accounts, terminate access, or restrict Services where a refund request is associated with:

- fraud;
- abuse;
- duplicate accounts;
- fake identities;
- scraping;
- unauthorized automation;
- AI abuse;
- Marketplace manipulation;
- chargeback abuse;
- violation of these Terms;
- unauthorized resale;
- circumvention of usage limits.

No refunds will be provided for accounts terminated due to serious violations, fraud, abuse, illegal activity, or security threats, except where required by applicable law.

14.14 Chargebacks and Payment Disputes

Users agree not to initiate false, abusive, or unjustified chargebacks for Services that were successfully purchased, generated, delivered, or made accessible through the Platform.

Seneka reserves the right to dispute chargebacks and provide evidence including:

- account access logs;
- report generation records;
- report history;
- Workspace access records;
- AI usage logs;
- payment records;
- delivery timestamps;
- subscription activation records;
- user activity records.

Initiating abusive or fraudulent chargebacks may result in:

- account suspension;
- termination;
- loss of access to reports;
- revocation of credits;
- restriction of future purchases;
- Marketplace restrictions;
- collection efforts;
- legal action where permitted by law.

14.15 Technical Issues

If a technical issue prevents delivery of a purchased report or paid Service, Seneka may, at its discretion:

- regenerate the report;
- restore access;
- provide a replacement credit;
- extend access;
- provide account support;
- issue a refund where appropriate or legally required.

A temporary delay, minor formatting issue, AI limitation, third-party outage, or temporary service interruption does not automatically entitle the User to a refund.

14.16 Taxes and Fees

Refunds, if granted, may exclude:

- taxes;
- VAT;
- transaction fees;
- payment processor fees;
- app marketplace fees;
- currency conversion costs;
- bank charges;
- non-refundable government or third-party charges,

where permitted by applicable law.

14.17 Legal Rights Preserved

Nothing in this Refund Policy limits any non-waivable rights that Users may have under applicable consumer protection, subscription, digital services, or payment laws.

Where applicable law requires a refund, cancellation right, cooling-off period, or other remedy, Seneka will comply with such legal obligations.

14.18 Refund Request Process

Users may submit refund requests through designated support or billing contact channels.

A refund request should include:

- account email;
- transaction date;
- plan or report purchased;
- reason for request;
- relevant screenshots or documentation, if applicable.

Seneka may request additional information to verify the request and prevent fraud or abuse.

Submitting a refund request does not guarantee approval.

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15. Automatic Renewals & Subscription Cancellation

15.1 Recurring Subscription Services

Certain Services may be offered on a recurring subscription basis, including:

- monthly subscriptions;
- annual subscriptions;
- premium Workspace access;
- AI usage plans;
- Marketplace-related subscriptions;
- organizational plans;
- future premium or enterprise services.

By purchasing a recurring subscription, Users authorize Seneka and its payment providers to automatically charge the applicable subscription fees at recurring intervals until cancellation.

15.2 Automatic Renewals

Unless cancelled before the applicable renewal date, subscriptions may automatically renew for successive billing periods.

Depending on the selected plan, renewals may occur:

- monthly;
- annually;
- or at other recurring intervals disclosed at the time of purchase.

By subscribing, Users acknowledge and agree that:

- recurring billing is authorized;
- subscription charges may occur automatically;
- payment methods may be charged without additional notice for each renewal;
- pricing may include taxes where applicable;
- subscriptions continue until properly cancelled.

Users are responsible for monitoring their subscriptions and renewal dates.

15.3 Billing Cycles

Subscription billing cycles are determined based on the selected plan and purchase date.

Billing periods may include:

- monthly billing cycles;
- annual billing cycles;
- promotional periods;
- trial periods;
- introductory pricing periods;
- Marketplace-related subscription structures.

Subscription access may begin immediately upon successful payment processing.

Billing dates may vary slightly due to:

- time zone differences;
- payment processor timing;
- app marketplace processing;
- technical processing delays;
- calendar variations.

15.4 Payment Authorization for Renewals

By purchasing a subscription, Users authorize Seneka and its payment providers to:

- automatically process renewal charges;
- store payment-related billing authorization through authorized processors;
- retry failed charges;
- update billing records where supported;
- collect applicable taxes and fees;
- process recurring payments until cancellation.

Users are responsible for maintaining valid payment methods.

If payment authorization fails, Seneka may:

- retry payment collection;
- suspend subscription access;
- restrict Workspace functionality;
- reduce AI access;
- limit Marketplace functionality;
- downgrade accounts;
- terminate subscriptions.

15.5 Subscription Cancellation

Users may cancel subscriptions at any time through:

- account settings;
- app marketplace subscription settings;
- third-party billing systems;
- authorized payment provider interfaces;
- designated support channels where applicable.

Cancellation timing and procedures may vary depending on the billing provider or purchase channel.

Users are responsible for completing cancellation procedures before the applicable renewal date.

15.6 Cancellation Timing

To avoid future renewal charges, cancellation must generally occur before the next billing renewal date.

If cancellation occurs after a billing renewal is processed:

- the renewed billing period may remain active;
- access may continue until the end of the paid term;
- refunds may not be available except where required by law.

Users are solely responsible for managing subscription timing and cancellation deadlines.

15.7 Cancellation Does Not Equal Refund

Cancelling a subscription stops future recurring billing where cancellation is properly completed before renewal.

Cancellation does not automatically entitle the User to:

- a refund;
- prorated reimbursement;
- partial refund;
- refund for unused time;
- refund for unused reports;
- refund for unused AI usage;
- refund for unused Marketplace functionality;
- refund for unused Workspace access.

Subscription fees already charged are generally non-refundable except where required by applicable law or expressly approved by Seneka.

15.8 Continued Access After Cancellation

Unless otherwise specified, Users may continue to access subscription features until the end of the active paid billing period following cancellation.

After expiration of the paid period, access to premium functionality may be:

- downgraded;
- limited;
- suspended;
- removed;
- converted to free-tier functionality.

Certain reports, Workspace materials, AI features, Marketplace tools, or premium functionality may become inaccessible after subscription expiration.

15.9 Annual Subscription Cancellation

Annual subscription plans are discounted commitment-based plans.

Cancelling an annual subscription generally:

- prevents future automatic renewal;
- does not terminate the current paid term immediately;
- does not automatically create refund rights;
- does not automatically generate prorated reimbursement.

Except where required by applicable law, annual subscription payments are generally non-refundable once the annual term begins.

Any approved or legally required refund may be recalculated based on standard monthly pricing rather than discounted annual pricing.

15.10 Trial Periods and Promotional Access

Seneka may offer:

- free trials;
- introductory pricing;
- beta access;

- promotional subscription periods;
- temporary discounts.

Unless cancelled before the end of the applicable promotional or trial period, such subscriptions may automatically convert into paid recurring subscriptions.

Users are responsible for cancelling trial subscriptions before billing begins.

15.11 App Store Subscriptions

If a subscription is purchased through Apple App Store:

- billing and renewals are handled by Apple;
- cancellation must generally be completed through the User's Apple account settings;
- refund requests may be subject to Apple policies;
- Seneka may not control Apple's billing or refund decisions.

Users should review Apple subscription rules and account management procedures.

15.12 Google Play Subscriptions

If a subscription is purchased through Google Play:

- billing and renewals are handled by Google;
- cancellation must generally be completed through Google Play account settings;
- refund eligibility may depend on Google policies;
- Seneka may not control Google billing systems or refund decisions.

Users should review Google Play subscription terms and billing procedures.

15.13 RevenueCat and Third-Party Subscription Systems

Seneka may use third-party subscription infrastructure providers, including RevenueCat or similar systems, to manage subscriptions, entitlements, billing synchronization, and access control.

Subscription status, renewals, expirations, billing state, and entitlement logic may depend on third-party systems.

Seneka is not responsible for:

- app marketplace outages;
- delayed billing synchronization;
- third-party subscription processing failures;
- delayed entitlement updates;
- app marketplace technical limitations;
- external billing system interruptions.

Users may occasionally need to restore purchases or reauthenticate accounts where supported.

15.14 Failed Renewals and Payment Issues

If recurring billing fails due to:

- expired payment methods;
- insufficient funds;
- declined transactions;
- billing restrictions;
- app marketplace failures;
- processor errors;
- fraud-prevention systems,

Seneka may:

- retry charges;
- suspend premium access;
- downgrade functionality;
- limit AI usage;
- restrict Marketplace access;
- revoke subscription entitlements;
- terminate subscriptions.

Seneka is not obligated to preserve premium access during unresolved billing failures.

15.15 Pricing Changes Upon Renewal

Seneka reserves the right to modify subscription pricing, feature structures, usage limits, Marketplace functionality, AI limits, Workspace access, or plan structures.

Where required by applicable law, notice of material pricing changes may be provided before renewal.

Continued use after renewal constitutes acceptance of updated pricing and subscription terms.

15.16 Subscription Abuse and Circumvention

Users must not:

- manipulate subscription systems;
- abuse free trials;
- create duplicate accounts to avoid payment;
- circumvent billing restrictions;
- exploit promotional systems;
- use unauthorized account sharing;
- bypass usage caps;
- manipulate app marketplace systems;
- use fraudulent payment methods.

Seneka may suspend or terminate accounts involved in subscription abuse or billing circumvention.

15.17 No Guarantee of Continued Subscription Availability

Seneka reserves the right to:

- modify subscription plans;
- discontinue plans;
- restructure pricing;
- alter included features;
- remove subscription tiers;
- modify Marketplace access;
- change AI limits;
- discontinue billing models.

No subscription structure is guaranteed to remain permanently available.

15.18 Compliance With Applicable Law

Nothing in this section limits any non-waivable rights that Users may have under applicable subscription, consumer protection, app marketplace, or digital services laws.

Where required by applicable law, Seneka will honor legally mandated cancellation rights, notice obligations, or statutory refund rights.

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16. Account Suspension, Restriction & Termination

16.1 Seneka's Right to Protect the Platform

Seneka reserves the right, at its sole discretion and to the fullest extent permitted by applicable law, to:

- suspend accounts;
- restrict accounts;
- terminate accounts;
- investigate activity;
- limit functionality;
- remove content;
- revoke access;
- disable Workspaces;
- restrict Marketplace participation;
- revoke subscription benefits;
- disable AI functionality;
- invalidate report credits;
- deny future access to the Services.

Such actions may be taken to protect:

- the Platform;
- Users;
- Attorneys;
- organizations;
- Marketplace participants;
- third parties;
- AI systems;
- operational integrity;
- intellectual property;
- legal compliance;
- security infrastructure.

16.2 Grounds for Suspension or Termination

Seneka may suspend, restrict, investigate, or terminate access where Seneka reasonably believes that a User has engaged in, attempted, supported, facilitated, or been associated with:

- abuse of the Services;
- fraud;
- fake activity;
- unauthorized automation;
- scraping;
- reverse engineering;
- AI misuse;
- prompt abuse;
- trademark fraud;
- Marketplace manipulation;
- fake reviews;
- payment abuse;
- chargeback abuse;
- identity misrepresentation;
- unlawful conduct;
- intellectual property infringement;
- malware distribution;
- spam;
- unauthorized account sharing;
- circumvention of limits;
- subscription abuse;
- deceptive activity;
- misuse of public sharing features;
- security threats;
- unauthorized extraction of data or outputs;
- violations of these Terms or applicable law.

Seneka may also act where activity creates operational, legal, reputational, commercial, or security risks.

16.3 Abuse of AI Services

Seneka may suspend or terminate access to AI Services where Users attempt to:

- manipulate AI outputs;
- bypass safeguards;
- extract prompts;
- discover system instructions;
- generate deceptive legal content;

- automate abusive report generation;
- overload AI systems;
- use outputs to create competing systems;
- train competing AI models;
- exploit vulnerabilities;
- generate unlawful content;
- misuse AI-generated reports;
- circumvent usage limits.

AI-related abuse may result in immediate restriction without prior warning.

16.4 Marketplace Abuse

Seneka may restrict or terminate Marketplace participation where a User or Marketplace participant engages in:

- fake reviews;
- deceptive listings;
- fake client activity;
- fraudulent credentials;
- ranking manipulation;
- spam;
- abusive conduct;
- impersonation;
- deceptive attorney claims;
- misleading professional information;
- Marketplace exploitation;
- unauthorized solicitation;
- abuse of public visibility systems.

Seneka may remove Marketplace visibility, public profiles, reviews, rankings, or communications where necessary to preserve Marketplace integrity.

16.5 Scraping and Unauthorized Extraction

Unauthorized scraping, crawling, extraction, copying, or collection of:

- reports;
- AI outputs;
- Marketplace information;
- public pages;
- databases;
- generated summaries;

- rankings;
- user information;
- APIs;
- scoring systems;
- workflows

may result in immediate suspension, blocking, termination, legal action, technical restrictions, or investigation.

Seneka reserves the right to deploy technical, legal, operational, or contractual measures to prevent unauthorized extraction.

16.6 Fraud and Payment Abuse

Accounts may be suspended or terminated for:

- fraudulent payments;
- unauthorized payment methods;
- payment manipulation;
- chargeback abuse;
- refund abuse;
- subscription abuse;
- duplicate accounts;
- fraudulent promotional activity;
- suspicious billing activity;
- repeated payment disputes;
- abusive refund requests.

Seneka may preserve evidence relating to suspected fraud or abuse for legal, compliance, security, or operational purposes.

16.7 Chargebacks and Payment Disputes

Initiating false, abusive, fraudulent, or unjustified chargebacks may result in:

- account suspension;
- loss of access to reports;
- invalidation of credits;
- Workspace restrictions;
- Marketplace restrictions;
- revocation of subscription benefits;
- permanent account termination;
- denial of future access;

- collections efforts;
- legal action where permitted by law.

Seneka may dispute chargebacks and provide evidence of:

- report delivery;
- account access;
- AI usage;
- subscription activation;
- Workspace activity;
- billing records;
- generated outputs;
- user activity logs.

16.8 Investigations

Seneka may investigate suspected violations of these Terms or applicable law.

Investigations may include review of:

- account activity;
- billing activity;
- report generation;
- Workspace activity;
- AI usage patterns;
- Marketplace conduct;
- uploaded materials;
- public sharing activity;
- API activity;
- technical logs;
- operational telemetry;
- security signals.

Users agree to reasonably cooperate with investigations where appropriate.

Seneka is not obligated to disclose details of internal investigations, security systems, abuse-detection methodologies, or enforcement procedures.

16.9 Temporary Restrictions and Security Holds

Seneka may temporarily restrict access while reviewing:

- suspicious activity;

- payment verification;
- identity verification;
- Marketplace complaints;
- security incidents;
- account ownership disputes;
- Workspace conflicts;
- abuse reports;
- intellectual property complaints.

Temporary restrictions may include:

- disabling AI features;
- limiting reports;
- suspending Marketplace visibility;
- freezing Workspace access;
- restricting public sharing;
- limiting API access;
- disabling billing functionality.

16.10 Content Removal Rights

Seneka reserves the right to remove, suppress, disable, restrict, or refuse content including:

- reports;
- Marketplace materials;
- public pages;
- public brand cards;
- reviews;
- uploads;
- AI-generated outputs;
- Workspace materials;
- comments;
- generated summaries.

Content may be removed for reasons including:

- legal compliance;
- intellectual property claims;
- abuse prevention;
- security;
- fraud prevention;
- Marketplace integrity;
- AI safety;
- operational concerns;
- policy enforcement.

Seneka may act without prior notice where appropriate.

16.11 No Obligation to Maintain Access

Seneka is not obligated to continue providing access to:

- accounts;
- reports;
- subscriptions;
- Marketplace visibility;
- AI systems;
- Workspaces;
- APIs;
- public pages;
- generated outputs;
- stored content.

Access may be modified, restricted, suspended, or terminated at any time where permitted by law.

16.12 Effect of Suspension or Termination

Upon suspension or termination, Seneka may:

- revoke access credentials;
- disable accounts;
- remove Workspace access;
- revoke Marketplace participation;
- invalidate report credits;
- remove public visibility;
- terminate subscriptions;
- disable APIs;
- preserve records for compliance purposes;
- restrict future account creation.

Users may lose access to:

- reports;
- generated outputs;
- Workspace materials;
- Marketplace communications;
- subscription functionality;
- AI-generated content;

- stored materials.

Seneka is not obligated to restore terminated accounts or deleted materials.

16.13 No Refunds Following Enforcement Actions

Except where required by applicable law, Users are generally not entitled to refunds, credits, compensation, or reimbursement following suspension or termination arising from:

- fraud;
- abuse;
- policy violations;
- unauthorized automation;
- scraping;
- AI misuse;
- Marketplace abuse;
- unlawful conduct;
- chargeback abuse;
- deceptive activity.

Unused subscriptions, report credits, AI usage allowances, or Marketplace visibility may be forfeited.

16.14 Repeat Violators and Permanent Bans

Seneka reserves the right to permanently restrict or prohibit future access for Users associated with:

- repeated policy violations;
- repeated abuse;
- repeated chargebacks;
- repeated fraud;
- unauthorized scraping;
- AI abuse;
- Marketplace manipulation;
- security threats;
- intellectual property violations.

Seneka may also block related accounts, devices, payment methods, IP addresses, organizations, or associated entities where reasonably necessary.

16.15 Compliance With Law and Third-Party Obligations

Seneka may suspend, restrict, or terminate access where necessary to comply with:

- applicable law;
- court orders;
- subpoenas;
- sanctions rules;
- payment processor requirements;
- app marketplace policies;
- security obligations;
- intellectual property enforcement requests;
- governmental requests;
- third-party contractual obligations.

Seneka is not responsible for losses resulting from legally required enforcement actions.

16.16 Survival of Terms

Termination or suspension does not eliminate obligations that by their nature should survive termination, including provisions relating to:

- intellectual property;
- payment obligations;
- indemnification;
- limitation of liability;
- dispute resolution;
- confidentiality;
- Marketplace disputes;
- enforcement rights;
- prohibited conduct;
- accrued rights and obligations.

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17. Account Deletion & Data Retention

17.1 Account Deletion Requests

Users may request deletion of their accounts in accordance with applicable law and available Platform functionality.

Account deletion requests may be submitted through:

- account settings;
- designated deletion functionality;
- support channels;
- privacy request channels;
- applicable app marketplace workflows where relevant.

Submission of a deletion request does not guarantee immediate or complete deletion of all associated information.

Account deletion requests are subject to:

- legal obligations;
- operational requirements;
- fraud-prevention needs;
- security obligations;
- billing obligations;
- dispute resolution requirements;
- technical limitations;
- applicable retention laws.

17.2 Effect of Account Deletion

Upon approved account deletion, Seneka may:

- deactivate the account;
- remove access credentials;
- disable subscriptions;
- revoke Marketplace visibility;
- disable Workspace access;
- remove public visibility;
- restrict future access;
- anonymize or delete certain User information.

Users may permanently lose access to:

- reports;
- AI-generated outputs;
- Workspace materials;
- Marketplace communications;
- public pages;
- subscription features;
- uploaded content;
- historical activity;
- organizational access.

Deleted accounts may not be recoverable.

Users are responsible for exporting or backing up important materials before requesting deletion.

17.3 Deletion Does Not Automatically Remove Publicly Shared Content

Deletion of an account does not guarantee removal of:

- publicly shared pages;
- cached content;
- indexed content;
- screenshots;
- archived materials;
- third-party copies;
- redistributed reports;
- externally stored content;
- AI-indexed materials;
- search engine results.

Public content previously shared by the User may continue to exist outside Seneka's control.

Users acknowledge the risks associated with public disclosure before using public sharing features.

17.4 Backups and Operational Copies

Even after deletion requests are processed, certain information may remain in:

- backups;
- disaster recovery systems;
- operational archives;
- security systems;
- logging systems;
- cached systems;
- audit records;
- database replicas;
- technical recovery systems;
- compliance records.

Such copies may persist for commercially reasonable periods necessary for:

- operational continuity;

- fraud prevention;
- security;
- legal compliance;
- disaster recovery;
- dispute resolution;
- auditing;
- technical integrity.

Seneka is not obligated to immediately purge all backup systems upon account deletion.

17.5 Legal Retention Obligations

Seneka may retain certain information where necessary to comply with:

- applicable law;
- legal obligations;
- tax requirements;
- accounting obligations;
- court orders;
- subpoenas;
- sanctions compliance;
- intellectual property obligations;
- payment processor obligations;
- regulatory requirements;
- dispute resolution needs;
- law enforcement requests.

Retention periods may vary depending on:

- jurisdiction;
- type of information;
- applicable regulations;
- operational requirements;
- legal risk.

17.6 Fraud-Prevention and Security Retention

Seneka may retain certain information after account deletion where reasonably necessary for:

- fraud prevention;
- abuse prevention;
- chargeback defense;

- security monitoring;
- identity verification;
- enforcement of these Terms;
- detection of repeat abuse;
- prevention of duplicate accounts;
- Marketplace integrity;
- AI abuse prevention;
- legal defense.

Such retained information may include:

- account identifiers;
- billing records;
- IP-related records;
- device-related records;
- security logs;
- operational telemetry;
- abuse-prevention records;
- chargeback history;
- enforcement records.

Retention for fraud-prevention purposes may continue after account closure or deletion.

17.7 Financial and Billing Records

Seneka may retain billing, payment, subscription, transaction, and accounting records for legally required or operationally necessary periods.

This may include records relating to:

- subscriptions;
- report purchases;
- invoices;
- taxes;
- payment disputes;
- refunds;
- chargebacks;
- fraud investigations;
- app marketplace transactions.

Certain financial records may not be deleted even after account closure where retention is legally required.

17.8 Workspace and Organizational Data

Where a User participates in an organizational Workspace, law firm Workspace, or team account:

- certain Workspace materials may remain accessible to the organization after individual account deletion;
- organizational administrators may retain access to Workspace-generated content;
- deletion of an individual account may not delete organizational records or shared Workspace materials.

Organizations remain responsible for managing their Workspace content and access controls.

17.9 AI Outputs and Generated Materials

Seneka may retain certain AI-generated outputs, reports, prompts, logs, operational metadata, or generated materials for:

- security;
- debugging;
- system improvement;
- fraud prevention;
- abuse detection;
- operational integrity;
- legal compliance;
- audit purposes.

Retention of AI-related records does not grant Users ownership rights over underlying AI systems or operational infrastructure.

17.10 Marketplace and Professional Records

Certain Marketplace-related records may be retained for operational, legal, or compliance reasons, including:

- attorney profile history;
- Marketplace communications;
- dispute records;
- reviews;
- moderation records;
- fraud investigations;

- transaction-related records;
- verification records.

Marketplace records may be retained even after profile removal where reasonably necessary.

17.11 Delayed Deletion and Technical Limitations

Users acknowledge that deletion processes may require time due to:

- distributed systems;
- backup cycles;
- synchronization delays;
- third-party infrastructure;
- app marketplace integrations;
- technical dependencies;
- operational safeguards.

Seneka does not guarantee immediate deletion across all systems.

17.12 Reactivation and Future Access Restrictions

Following account deletion, Seneka may restrict or deny future account creation where reasonably necessary to prevent:

- fraud;
- abuse;
- duplicate account activity;
- chargeback abuse;
- Marketplace manipulation;
- scraping;
- AI misuse;
- security threats.

Deleted accounts may not be eligible for restoration.

17.13 No Guarantee of Permanent Storage

Seneka does not guarantee permanent retention, recoverability, or storage of:

- reports;
- Workspace materials;
- AI outputs;
- uploads;
- Marketplace communications;
- public pages;
- subscription history;
- generated content.

Users are solely responsible for maintaining independent backups of important information.

17.14 Relationship to Privacy Policy

Processing, retention, deletion, storage, security, international transfers, and handling of Personal Data are also governed by the Seneka Privacy Policy.

In the event of conflict between these Terms and the Privacy Policy regarding Personal Data processing, the Privacy Policy will generally control with respect to privacy and data-protection matters.

Users should review the Privacy Policy carefully for additional information regarding:

- retention periods;
- deletion rights;
- privacy rights;
- legal bases for processing;
- international transfers;
- data security;
- public sharing risks;
- AI-related processing.

17.15 Survival of Certain Records

Certain records and obligations may survive account deletion or termination, including records relating to:

- intellectual property;
- payment disputes;
- legal claims;
- fraud investigations;
- abuse-prevention systems;
- Marketplace disputes;
- security incidents;

- legal compliance;
- arbitration;
- limitation of liability;
- indemnification obligations.

Retention of such records may continue for commercially reasonable or legally required periods.

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18. Third-Party Services & Integrations

18.1 Use of Third-Party Services

Seneka may rely on, integrate with, connect to, or provide access to third-party services, technologies, providers, infrastructure, APIs, payment systems, AI providers, cloud platforms, communication systems, app marketplaces, analytics tools, Marketplace systems, or external websites.

Third-party services may be used to support:

- AI functionality;
- billing and subscriptions;
- payment processing;
- cloud hosting;
- infrastructure;
- Workspace functionality;
- communications;
- analytics;
- Marketplace operations;
- public sharing;
- authentication;
- notifications;
- APIs;
- operational monitoring;
- security systems;
- data storage;
- app marketplace distribution.

Use of the Services may therefore involve interaction with third-party providers beyond Seneka's direct control.

18.2 AI Providers and AI Infrastructure

Certain AI-assisted functionality may rely on third-party AI providers, language model providers, machine learning systems, inference infrastructure, or related technologies.

Such providers may include OpenAI-like providers or similar AI systems.

AI providers may process:

- prompts;
- User Content;
- AI requests;
- generated outputs;
- operational metadata;
- usage telemetry;
- technical information

as reasonably necessary to provide AI functionality.

Users acknowledge that:

- AI systems may evolve over time;
- outputs may vary;
- third-party AI providers may change;
- AI provider availability may affect the Services;
- AI systems may experience outages or limitations;
- AI outputs may contain inaccuracies or hallucinations.

Seneka does not guarantee the accuracy, availability, reliability, legality, or continuity of third-party AI systems.

18.3 Payment Processors and Billing Providers

Seneka may use third-party payment providers, billing platforms, app marketplace systems, subscription management systems, and payment infrastructure.

Such providers may include:

- Stripe;
- Paddle;
- RevenueCat;
- Apple App Store;
- Google Play;
- or other authorized payment providers.

Third-party payment systems may control or influence:

- payment authorization;
- refunds;

- subscription renewals;
- taxes;
- billing disputes;
- fraud-prevention systems;
- account restrictions;
- chargeback procedures;
- app marketplace subscription flows.

Users may be required to comply with third-party billing terms and policies in addition to these Terms.

Seneka is not responsible for:

- payment processor outages;
- transaction delays;
- failed payments;
- billing errors by third parties;
- app marketplace restrictions;
- third-party subscription synchronization issues;
- payment provider account actions;
- currency conversion issues;
- payment provider fraud-prevention decisions.

18.4 RevenueCat and Subscription Infrastructure

Seneka may use subscription infrastructure providers such as RevenueCat to manage:

- subscription entitlements;
- app marketplace synchronization;
- billing state management;
- purchase restoration;
- subscription verification;
- access control.

Subscription functionality may depend on third-party systems operating correctly.

Seneka is not responsible for:

- delayed entitlement synchronization;
- restoration failures;
- app marketplace communication failures;
- third-party SDK outages;
- subscription verification delays;
- external billing system interruptions.

18.5 Cloud Providers and Infrastructure Services

Seneka may rely on third-party cloud infrastructure providers, hosting providers, database systems, analytics systems, storage providers, CDN systems, operational monitoring providers, logging infrastructure, or related technologies.

Such providers may process, store, or transmit:

- User Content;
- AI prompts;
- reports;
- Workspace materials;
- operational logs;
- security records;
- billing information;
- technical telemetry.

Availability and performance of the Services may depend on third-party infrastructure.

Seneka does not guarantee uninterrupted operation of third-party infrastructure providers.

18.6 APIs and External Integrations

The Services may include APIs, third-party integrations, or external connectivity features.

Users may choose to connect third-party systems, including:

- business systems;
- Workspace tools;
- legal systems;
- external databases;
- productivity systems;
- communication platforms;
- external AI systems;
- analytics systems;
- organizational software.

Users are solely responsible for evaluating risks associated with external integrations.

Third-party integrations may:

- access User Content;
- exchange data;
- affect Workspace functionality;
- affect Marketplace functionality;
- introduce security risks;

- create operational dependencies.

Seneka is not responsible for third-party integrations, external APIs, or connected systems.

18.7 Attorney Websites and External Professional Services

Marketplace functionality may contain links to external attorney websites, law firm websites, professional profiles, booking systems, communication systems, or external services operated independently by third parties.

Seneka does not control external attorney websites or external professional systems.

Users interact with external professional services at their own risk.

Seneka does not guarantee:

- availability;
- legality;
- accuracy;
- professional quality;
- licensing status;
- data security;
- confidentiality;
- performance of external legal services.

External professional relationships exist solely between the User and the applicable professional or organization.

18.8 Third-Party Terms and Policies

Third-party providers may have their own:

- terms of service;
- privacy policies;
- subscription rules;
- refund rules;
- data processing practices;
- security procedures;
- operational requirements.

Users are responsible for reviewing applicable third-party policies where relevant.

Seneka is not responsible for third-party contractual terms, privacy practices, or operational decisions.

18.9 Third-Party Content and Links

The Services may contain:

- links to external websites;
- Marketplace listings;
- public pages;
- external resources;
- attorney profiles;
- educational resources;
- third-party content;
- AI-generated references;
- external integrations.

Seneka does not endorse or guarantee third-party content, websites, services, organizations, products, or professional services.

Accessing third-party content occurs at the User's own risk.

18.10 Third-Party Availability and Interruptions

Certain functionality may become unavailable, interrupted, delayed, degraded, or limited due to third-party provider issues.

This may include issues involving:

- AI providers;
- cloud providers;
- payment processors;
- app marketplaces;
- APIs;
- infrastructure providers;
- Marketplace systems;
- communication systems;
- analytics systems;
- CDN providers.

Seneka is not responsible for losses resulting from third-party outages, interruptions, delays, restrictions, deprecations, or failures.

18.11 No Responsibility for Third-Party Services

To the fullest extent permitted by law, Seneka disclaims responsibility and liability for:

- third-party systems;
- third-party AI outputs;
- payment processor actions;
- app marketplace decisions;
- attorney websites;
- external legal services;
- external integrations;
- cloud provider failures;
- API interruptions;
- external data inaccuracies;
- third-party privacy practices;
- third-party security incidents;
- external service availability;
- external content.

Third-party providers operate independently from Seneka.

18.12 Third-Party Security and Privacy Risks

Users acknowledge that third-party services may involve:

- data processing;
- external storage;
- international transfers;
- operational monitoring;
- AI inference processing;
- subscription synchronization;
- API data exchange.

Seneka does not guarantee security, confidentiality, or privacy practices of independent third-party systems beyond Seneka’s reasonable control.

Users should evaluate risks before using external integrations or third-party functionality.

18.13 Modification or Removal of Integrations

Seneka may add, modify, suspend, replace, limit, or remove integrations, APIs, third-party providers, AI systems, payment systems, Marketplace tools, or external connectivity features at any time.

Seneka does not guarantee permanent availability of any integration or external provider relationship.

Changes in third-party systems may affect compatibility or functionality of the Services.

18.14 User Responsibility for Third-Party Relationships

Users are solely responsible for:

- evaluating third-party services;
- reviewing third-party terms;
- managing external subscriptions;
- protecting credentials;
- assessing legal and security risks;
- complying with third-party requirements.

Any disputes relating to third-party providers must generally be resolved directly between the User and the applicable third party.

18.15 No Implied Endorsement

Reference to or integration with third-party services does not imply:

- endorsement;
- partnership;
- certification;
- sponsorship;
- recommendation;
- guarantee;
- legal approval

by Seneka unless expressly stated otherwise in writing.

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19. Disclaimers

19.1 Services Provided “AS IS” and “AS AVAILABLE”

To the fullest extent permitted by applicable law, the Services are provided on an “AS IS,” “AS AVAILABLE,” and “WITH ALL FAULTS” basis.

Seneka and its licensors, providers, affiliates, contractors, Marketplace participants, AI providers, and service providers disclaim all warranties, representations, guarantees, and conditions of any kind, whether express, implied, statutory, or otherwise.

This includes, without limitation, implied warranties relating to:

- merchantability;
- fitness for a particular purpose;
- non-infringement;
- title;
- accuracy;
- reliability;
- availability;
- performance;
- compatibility;
- security;
- uninterrupted operation.

Users access and use the Services entirely at their own risk.

19.2 No Guarantee of Trademark Registration or Legal Availability

Seneka does not guarantee that any:

- trademark;
- brand name;
- slogan;
- logo;
- domain name;
- business name;
- generated recommendation;
- AI-generated output;
- Marketplace suggestion

will be:

- legally available;
- registrable;
- enforceable;

- protected;
- approved by any trademark office;
- accepted by the USPTO or any other authority;
- free from objections;
- free from opposition;
- free from cancellation;
- free from infringement claims;
- commercially safe.

Trademark outcomes depend on many factors beyond Seneka's control, including:

- examiner discretion;
- third-party rights;
- jurisdictional rules;
- evolving laws;
- filing strategy;
- commercial use;
- timing;
- evidence;
- legal interpretation.

Seneka does not provide trademark clearance or legal certification.

19.3 No Legal Advice Disclaimer

The Services do not constitute:

- legal advice;
- legal opinions;
- legal representation;
- attorney review;
- legal certification;
- professional legal services.

AI-generated reports, Marketplace functionality, Resources content, public pages, recommendations, classifications, and generated outputs are informational only.

Users remain solely responsible for obtaining independent legal review where appropriate.

19.4 No Guarantee of Business Success

Seneka does not guarantee that use of the Services will result in:

- business success;
- investor approval;
- customer adoption;
- successful branding;
- market differentiation;
- revenue generation;
- brand protection;
- competitive advantage;
- commercial viability;
- Marketplace success;
- successful legal outcomes.

Users assume all business, commercial, financial, strategic, and legal risks associated with decisions made using the Services.

19.5 No Guarantee of Accuracy or Completeness

Seneka does not guarantee that any part of the Services will be:

- accurate;
- complete;
- current;
- reliable;
- error-free;
- legally sufficient;
- comprehensive;
- uninterrupted;
- free from omissions;
- suitable for any purpose.

This applies to:

- AI-generated outputs;
- reports;
- recommendations;
- scores;
- Marketplace listings;
- attorney profiles;
- public pages;
- search functionality;
- generated summaries;
- classifications;
- educational content;
- integrations;
- third-party data.

Users are solely responsible for independently verifying information obtained through the Services.

19.6 AI Disclaimer and No Error-Free AI

AI systems are inherently probabilistic, evolving, and imperfect.

Seneka does not guarantee that AI-generated outputs will be:

- correct;
- complete;
- consistent;
- unbiased;
- legally accurate;
- free from hallucinations;
- free from errors;
- free from omissions;
- free from misleading conclusions.

AI systems may:

- generate inaccurate outputs;
- omit relevant risks;
- misclassify information;
- produce conflicting results;
- generate outputs that resemble third-party content;
- evolve over time;
- change behavior unexpectedly.

Human verification and independent professional review are required before relying on AI-generated outputs.

19.7 No Guarantee of Uninterrupted Service

Seneka does not guarantee uninterrupted or continuous availability of the Services.

The Services may experience:

- downtime;
- interruptions;
- delays;
- outages;
- technical failures;

- degraded performance;
- AI provider interruptions;
- Marketplace disruptions;
- infrastructure failures;
- maintenance periods;
- security incidents;
- operational changes.

Access to the Services may be suspended, restricted, modified, or discontinued at any time.

19.8 Beta, MVP, and Experimental Services Disclaimer

Certain Services may be:

- beta-stage;
- MVP-stage;
- experimental;
- evolving;
- preview features;
- early-access functionality.

Such Services may contain:

- incomplete functionality;
- bugs;
- operational limitations;
- evolving workflows;
- inconsistent outputs;
- unstable behavior;
- changing features.

Users acknowledge that use of experimental functionality occurs entirely at their own risk.

19.9 No Guarantee of Marketplace Participants

Seneka does not guarantee:

- attorney quality;
- attorney licensing status;
- professional competence;
- filing outcomes;
- Marketplace rankings;
- professional conduct;

- response times;
- legal strategies;
- dispute outcomes;
- client satisfaction.

Marketplace participants are independent third parties.

Seneka does not supervise or control professional legal services.

19.10 No Guarantee of Security or Data Preservation

Although Seneka implements reasonable safeguards, Seneka does not guarantee that the Services will be:

- completely secure;
- immune from cyberattacks;
- immune from unauthorized access;
- immune from operational failures;
- free from data loss;
- free from corruption;
- free from third-party compromise.

Users are responsible for maintaining independent backups of important information.

19.11 Third-Party Systems Disclaimer

The Services may depend on third-party systems including:

- AI providers;
- cloud providers;
- payment processors;
- app marketplaces;
- APIs;
- integrations;
- communication providers;
- analytics systems;
- infrastructure providers.

Seneka is not responsible for:

- third-party outages;
- third-party inaccuracies;
- third-party operational failures;

- third-party security incidents;
- billing interruptions;
- app marketplace actions;
- external legal services;
- third-party data handling.

19.12 Public Sharing Risks Disclaimer

Publicly shared content may become:

- indexed;
- copied;
- cached;
- archived;
- redistributed;
- AI-indexed;
- searchable by third parties.

Seneka does not guarantee confidentiality or removal of publicly disclosed content once shared publicly.

Users assume all risks associated with public sharing functionality.

19.13 No Warranty Regarding Results or Recommendations

Recommendations, scores, classifications, rankings, AI-generated suggestions, Marketplace visibility, and generated reports are informational only.

Seneka does not guarantee:

- quality of recommendations;
- suitability of generated names;
- reliability of rankings;
- effectiveness of Marketplace suggestions;
- legal sufficiency of classifications;
- usefulness of AI-generated summaries.

Users remain solely responsible for evaluating outputs before acting on them.

19.14 Jurisdictional Limitations

Some jurisdictions do not allow exclusion of certain warranties or limitations.

Accordingly, certain disclaimers in these Terms may not apply to Users to the extent prohibited by applicable law.

In such jurisdictions, disclaimers apply to the fullest extent permitted by law.

19.15 User Assumption of Risk

By using the Services, Users acknowledge and agree that:

- use of the Services occurs at their own risk;
- AI outputs may be inaccurate;
- reports may be incomplete;
- Marketplace participants are independent;
- no legal advice is provided;
- no business or legal outcomes are guaranteed;
- no uninterrupted service is guaranteed;
- independent professional review may be necessary.

Users remain solely responsible for decisions made using the Services.

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20. Limitation of Liability

20.1 Scope of Liability Limitations

To the fullest extent permitted by applicable law, Seneka and its affiliates, licensors, officers, directors, employees, contractors, agents, Marketplace participants, AI providers, infrastructure providers, service providers, and partners shall not be liable for any damages, losses, claims, liabilities, costs, or expenses arising from or relating to:

- use of the Services;
- inability to use the Services;
- AI-generated outputs;
- Marketplace interactions;
- reports;
- recommendations;
- generated content;
- subscriptions;

- public sharing functionality;
- Workspace functionality;
- third-party systems;
- account suspension;
- account termination;
- data loss;
- interruptions;
- operational failures;
- legal outcomes;
- trademark disputes;
- business decisions;
- attorney conduct;
- third-party actions.

These limitations apply regardless of the legal theory asserted, including:

- contract;
- tort;
- negligence;
- strict liability;
- statutory claims;
- warranty claims;
- misrepresentation;
- equitable claims;
- or otherwise.

20.2 No Liability for AI Outputs

To the fullest extent permitted by law, Seneka shall not be liable for damages arising from:

- inaccurate AI outputs;
- hallucinations;
- incomplete reports;
- incorrect recommendations;
- misleading summaries;
- inconsistent scoring;
- classification errors;
- omitted trademark conflicts;
- evolving AI behavior;
- reliance on AI-generated content;
- AI-generated business recommendations;
- Marketplace-related AI suggestions;
- generated brand names;
- automated decision-support functionality.

Users acknowledge that AI systems are probabilistic, evolving, and inherently imperfect.

All AI-generated outputs require independent human verification.

20.3 No Liability for Legal or Trademark Outcomes

Seneka shall not be liable for:

- trademark refusals;
- rejected applications;
- office actions;
- oppositions;
- cancellations;
- infringement claims;
- cease-and-desist letters;
- legal disputes;
- litigation;
- business rebranding costs;
- legal expenses;
- loss of trademark rights;
- filing strategy outcomes;
- legal compliance issues;
- jurisdiction-specific legal consequences.

Users remain solely responsible for obtaining independent legal review and making legal or trademark decisions.

20.4 No Liability for Marketplace Disputes

Seneka shall not be liable for disputes between:

- Users;
- Attorneys;
- law firms;
- Marketplace participants;
- organizations;
- Workspace members;
- clients;
- consultants;
- third-party professionals.

This includes disputes relating to:

- legal services;
- filings;
- attorney conduct;
- billing;
- communication;
- deadlines;
- professional negligence;
- malpractice;
- representation quality;
- licensing;
- legal strategy;
- professional misconduct.

Marketplace participants operate independently from Seneka.

20.5 No Liability for Attorney Conduct

To the fullest extent permitted by law, Seneka shall not be liable for:

- attorney actions;
- attorney omissions;
- legal advice;
- legal filings;
- missed deadlines;
- filing errors;
- malpractice;
- conflicts of interest;
- legal strategies;
- confidentiality failures;
- client dissatisfaction;
- professional conduct issues.

Users engage legal professionals entirely at their own risk.

20.6 No Liability for Business Decisions or Commercial Outcomes

Seneka shall not be liable for:

- lost business opportunities;
- failed business launches;
- investor decisions;

- commercial losses;
- branding failures;
- marketing losses;
- reputational harm;
- operational losses;
- commercial disputes;
- strategic decisions made based on Platform outputs.

Users remain solely responsible for evaluating all business and commercial decisions.

20.7 Exclusion of Indirect and Consequential Damages

To the fullest extent permitted by law, Seneka shall not be liable for any:

- indirect damages;
- incidental damages;
- consequential damages;
- punitive damages;
- exemplary damages;
- special damages;
- enhanced damages;
- loss of profits;
- loss of revenue;
- loss of goodwill;
- loss of business opportunity;
- business interruption;
- reputational harm;
- loss of anticipated savings;
- data corruption;
- operational disruption;
- loss of clients;
- loss of investments.

This exclusion applies even if Seneka was advised of the possibility of such damages.

20.8 No Liability for Data Loss or Content Loss

Seneka shall not be liable for loss of:

- reports;
- AI-generated outputs;
- Workspace content;
- uploaded materials;

- public pages;
- Marketplace communications;
- stored data;
- integrations;
- organizational records;
- billing history;
- generated summaries;
- account information.

Users are solely responsible for maintaining independent backups of important information.

20.9 No Liability for Third-Party Systems

Seneka shall not be liable for failures, interruptions, inaccuracies, delays, outages, or actions involving third-party systems, including:

- AI providers;
- payment processors;
- app marketplaces;
- cloud providers;
- APIs;
- integrations;
- attorney websites;
- external legal services;
- analytics providers;
- communication systems;
- infrastructure providers.

Third-party systems operate independently from Seneka.

20.10 No Liability for Public Sharing

Seneka shall not be liable for consequences arising from public disclosure of content through:

- public pages;
- public brand cards;
- share URLs;
- social sharing;
- Marketplace visibility;
- public reports;
- SEO-indexed pages.

This includes:

- search engine indexing;
- AI indexing;
- cached copies;
- screenshots;
- redistribution;
- reputational consequences;
- confidentiality loss;
- third-party misuse.

Users are solely responsible for deciding what content to share publicly.

20.11 No Liability for Interruptions or Service Availability

Seneka shall not be liable for interruptions, delays, downtime, degradation, or unavailability of the Services caused by:

- maintenance;
- technical failures;
- AI provider outages;
- infrastructure failures;
- cloud provider interruptions;
- cybersecurity incidents;
- operational changes;
- force majeure events;
- governmental actions;
- app marketplace actions;
- third-party provider failures.

Seneka does not guarantee uninterrupted operation of the Services.

20.12 Limitation of Monetary Liability

To the fullest extent permitted by applicable law, Seneka's total aggregate liability arising out of or relating to the Services, these Terms, or any claim by a User shall not exceed the greater of:

- the total amount actually paid by the User to Seneka for the applicable Services during the twelve (12) months immediately preceding the event giving rise to the claim; or

- one hundred U.S. dollars (USD $100), where no payments were made.

This limitation applies regardless of:

- the type of claim;
- the theory of liability;
- the number of incidents;
- the number of claims;
- the nature of damages.

20.13 Exclusive Remedy

To the fullest extent permitted by law, the remedies expressly provided in these Terms are the User's exclusive remedies.

Users waive any right to seek remedies beyond those expressly permitted under these Terms.

20.14 Allocation of Risk

Users acknowledge that:

- the pricing of the Services reflects allocation of risk;
- the disclaimers and liability limitations are material elements of the agreement;
- Seneka would not provide the Services on the same terms without these limitations.

These liability limitations form an essential basis of the agreement between Seneka and the User.

20.15 Jurisdictional Limitations

Some jurisdictions do not permit exclusion or limitation of certain liabilities.

Accordingly, certain limitations in this section may not apply to Users to the extent prohibited by applicable law.

In such jurisdictions, Seneka's liability shall be limited to the fullest extent permitted by law.

20.16 Claims Deadline

To the fullest extent permitted by law, any claim arising out of or relating to the Services must be brought within one (1) year after the event giving rise to the claim occurred.

Claims brought after this period are permanently barred.

20.17 No Personal Liability

To the fullest extent permitted by law, Users agree not to bring claims personally against:

- Seneka employees;
- officers;
- directors;
- contractors;
- advisors;
- Marketplace moderators;
- AI reviewers;
- licensors;
- infrastructure providers;
- consultants.

Any permitted claims must be brought solely against the applicable Seneka legal entity.

20.18 Survival

The limitations of liability in this section survive:

- account suspension;
- account deletion;
- termination of Services;
- cancellation of subscriptions;
- expiration of agreements;
- disputes between parties.

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21. Indemnification

21.1 User Indemnification Obligation

To the fullest extent permitted by applicable law, Users agree to defend, indemnify, and hold harmless Seneka, its affiliates, licensors, officers, directors, employees, contractors, agents, service providers, Marketplace systems, infrastructure providers, and partners from and against any claims, demands, actions, proceedings, liabilities, damages, judgments, settlements, losses, costs, and expenses, including reasonable attorneys' fees and legal costs, arising out of or relating to:

- use of the Services;
- violation of these Terms;
- unlawful conduct;
- misuse of AI Services;
- Marketplace activity;
- uploaded content;
- intellectual property claims;
- public sharing activity;
- business decisions;
- interactions with Attorneys or Marketplace participants;
- subscription abuse;
- scraping or automation activity;
- account misuse;
- fraud;
- payment disputes;
- third-party claims associated with User activity.

21.2 Claims Covered by Indemnification

Users agree to indemnify Seneka against claims arising from or relating to:

- lawsuits;
- arbitration claims;
- regulatory investigations;
- governmental actions;
- third-party disputes;
- intellectual property disputes;
- trademark disputes;
- copyright claims;
- confidentiality claims;
- privacy claims;
- Marketplace disputes;
- attorney disputes;
- commercial disputes;
- deceptive conduct claims;
- consumer protection claims;
- misuse of AI-generated outputs;
- public sharing disputes;

- uploaded content claims.

21.3 Intellectual Property Violations

Users agree to indemnify Seneka against claims alleging that User Content, uploaded materials, public pages, AI prompts, Marketplace content, generated reports shared by the User, or other User-provided materials:

- infringe trademarks;
- infringe copyrights;
- violate trade secret rights;
- violate patent rights;
- violate publicity rights;
- violate privacy rights;
- violate confidentiality obligations;
- unlawfully use third-party materials.

Users are solely responsible for ensuring they have all rights necessary to use and upload content through the Services.

21.4 Uploaded Content Claims

Users agree to indemnify Seneka against claims arising from:

- uploaded documents;
- public brand cards;
- public reports;
- AI prompts;
- Workspace content;
- Marketplace materials;
- attorney profile content;
- reviews;
- comments;
- public disclosures;
- shared URLs;
- generated outputs publicly distributed by the User.

This includes claims relating to:

- infringement;
- defamation;
- deceptive conduct;
- unlawful disclosure;

- confidentiality violations;
- data privacy violations;
- unauthorized sharing;
- business harm;
- reputational harm.

21.5 Illegal Conduct and Misuse

Users agree to indemnify Seneka for claims arising from unlawful or prohibited activity including:

- fraud;
- trademark fraud;
- deceptive filings;
- fake reviews;
- scraping;
- reverse engineering;
- AI abuse;
- unauthorized automation;
- spam;
- malware;
- payment abuse;
- chargeback abuse;
- impersonation;
- Marketplace manipulation;
- unlawful business conduct;
- sanctions violations;
- unauthorized legal practice.

21.6 Marketplace and Attorney Disputes

Users agree to indemnify Seneka against claims arising from disputes involving:

- Attorneys;
- law firms;
- Marketplace participants;
- clients;
- organizations;
- Workspace collaborators;
- professional services;
- legal filings;
- legal advice;

- attorney conduct;
- billing disputes;
- engagement disputes;
- representation disputes;
- malpractice allegations;
- confidentiality disputes.

Seneka acts solely as a technology platform and intermediary provider and is not responsible for legal services provided by independent professionals.

21.7 AI Outputs and Reliance Claims

Users agree to indemnify Seneka against claims arising from:

- reliance on AI-generated outputs;
- use of generated reports;
- use of generated recommendations;
- public sharing of AI outputs;
- business decisions made using AI outputs;
- trademark filings based on AI outputs;
- investor or commercial reliance on generated reports;
- misleading interpretation of AI-generated information.

Users acknowledge that AI outputs are informational only and require independent human verification.

21.8 Payment and Chargeback Claims

Users agree to indemnify Seneka against losses, costs, disputes, or liabilities arising from:

- fraudulent payments;
- unauthorized payment methods;
- chargeback abuse;
- payment disputes;
- subscription abuse;
- billing fraud;
- app marketplace disputes;
- payment processor investigations.

This may include reimbursement of:

- chargeback fees;
- processor penalties;

- collection costs;
- legal expenses;
- fraud investigation costs.

21.9 Public Sharing and SEO Claims

Users agree to indemnify Seneka against claims arising from:

- public pages;
- public brand cards;
- SEO-indexed content;
- social sharing;
- public AI-generated reports;
- publicly disclosed Marketplace content;
- externally redistributed content;
- public URLs.

Users are solely responsible for decisions to publicly disclose content.

21.10 Cooperation With Defense

Seneka reserves the right to assume exclusive defense and control of matters subject to indemnification.

Users agree to reasonably cooperate with Seneka in defense of such matters, including by providing:

- information;
- documentation;
- account records;
- communications;
- technical evidence;
- billing information.

Users may not settle claims involving Seneka without Seneka's prior written consent where such settlement imposes obligations, liability, admissions, or restrictions upon Seneka.

21.11 Seneka's Right to Participate in Defense

Seneka may participate in defense of any claim at its own expense and may take actions reasonably necessary to protect:

- the Platform;
- Marketplace integrity;
- AI systems;
- intellectual property;
- operational systems;
- Users;
- legal rights;
- business interests.

21.12 Survival of Indemnification Obligations

Indemnification obligations survive:

- account deletion;
- account suspension;
- termination of Services;
- cancellation of subscriptions;
- expiration of agreements;
- removal from Marketplace systems.

These obligations continue for claims arising from conduct occurring during use of the Services.

21.13 Scope and Interpretation

Indemnification obligations apply to the fullest extent permitted by applicable law.

If any portion of this section is determined unenforceable, the remaining portions remain enforceable to the maximum extent permitted by law.

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22. Governing Law

22.1 Governing Law

These Terms, the Services, the Platform, all related transactions, all use of the Services, and any dispute, claim, controversy, or legal proceeding arising out of or relating to the Services shall be governed by and construed in accordance with the laws of the State of Wyoming, United States of America, without regard to:

- conflict of laws principles;
- choice of law rules;
- jurisdictional conflicts;
- foreign law provisions.

The application of the United Nations Convention on Contracts for the International Sale of Goods (CISG) is expressly excluded.

22.2 Jurisdiction

Subject to any arbitration provisions or mandatory consumer rights under applicable law, Users agree that any dispute, claim, legal proceeding, or controversy arising out of or relating to:

- these Terms;
- the Privacy Policy;
- subscriptions;
- Marketplace functionality;
- AI-generated outputs;
- public sharing features;
- Workspace functionality;
- intellectual property;
- billing disputes;
- use of the Services;
- account suspension or termination

shall be subject to the exclusive jurisdiction of the state and federal courts located in the State of Wyoming, United States.

Users consent to the personal jurisdiction of such courts.

22.3 Venue

To the fullest extent permitted by law, Users agree that venue for any permitted court proceeding shall exclusively lie in courts located in Wyoming, United States.

Users waive objections relating to:

- inconvenient forum;
- improper venue;
- lack of personal jurisdiction;
- foreign jurisdiction preferences.

22.4 International Users

Users accessing the Services from outside the United States acknowledge that:

- the Services are operated from the United States;
- data may be processed in the United States or other jurisdictions;
- U.S. law may differ from laws in the User's jurisdiction;
- cross-border legal issues may arise.

Nothing in these Terms limits mandatory legal rights that Users may have under non-waivable local laws applicable in their jurisdiction.

22.5 Injunctive Relief

Nothing in these Terms prevents Seneka from seeking injunctive relief, equitable relief, emergency relief, or protective orders in any jurisdiction where necessary to protect:

- intellectual property;
- confidential information;
- AI systems;
- Marketplace integrity;
- operational systems;
- Platform security;
- proprietary technology;
- anti-scraping protections;
- fraud-prevention systems.

Seneka may seek such relief without posting bond where permitted by law.

22.6 No Class Actions Where Permitted

To the fullest extent permitted by applicable law, Users agree that disputes shall be resolved only on an individual basis and not as part of:

- class actions;

- representative actions;
- consolidated proceedings;
- collective claims;
- mass arbitration structures,

unless prohibited by applicable law.

Users waive any right to participate in class-action proceedings to the fullest extent permitted by law.

22.7 Time Limitation for Claims

To the fullest extent permitted by law, any claim or cause of action arising out of or relating to the Services must be filed within one (1) year after the event giving rise to the claim occurred.

Claims filed after this period are permanently barred.

22.8 Language

These Terms are drafted in the English language.

If translations are provided for convenience, the English-language version controls in the event of conflict, inconsistency, or interpretation dispute, unless otherwise required by applicable law.

22.9 Relationship With Consumer Protection Laws

Nothing in this section limits any non-waivable rights or protections that Users may have under applicable consumer protection, privacy, subscription, or digital services laws.

Where applicable law prohibits certain jurisdictional limitations, such provisions shall apply only to the extent enforceable.

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23. Arbitration & Dispute Resolution

23.1 Purpose of Dispute Resolution Process

To the fullest extent permitted by applicable law, the parties agree that arbitration and alternative dispute resolution procedures provide a more efficient, predictable, and cost-effective method of resolving disputes than traditional court litigation.

Accordingly, except where prohibited by law or expressly excluded in these Terms, Users and Seneka agree to resolve disputes through binding individual arbitration as described below.

23.2 Agreement to Binding Arbitration

By using the Services, Users agree that any dispute, claim, controversy, or legal issue arising out of or relating to:

- these Terms;
- the Privacy Policy;
- subscriptions;
- billing;
- Marketplace functionality;
- AI-generated outputs;
- reports;
- public sharing functionality;
- Workspace functionality;
- intellectual property;
- account suspension;
- account termination;
- use of the Services;
- third-party integrations;
- communications with Seneka;
- advertising or promotional activity

shall be resolved through final and binding arbitration on an individual basis, except as otherwise provided in these Terms.

This arbitration agreement applies broadly and survives termination of the relationship between the User and Seneka.

23.3 Informal Resolution Required First

Before initiating arbitration or legal proceedings, the parties agree to first attempt to resolve disputes informally.

A party seeking to initiate a dispute must first send written notice containing:

- the User's name;
- account email;
- description of the dispute;
- relevant dates;
- supporting information;
- requested resolution.

The parties agree to attempt good-faith informal resolution for at least thirty (30) days following receipt of notice before initiating arbitration or litigation.

Informal resolution discussions may occur through:

- email;
- support channels;
- designated legal contact channels;
- written communications.

This requirement is intended to reduce unnecessary disputes and encourage efficient resolution.

23.4 Arbitration Rules and Administration

Unless otherwise required by applicable law, arbitration shall be administered by a reputable arbitration provider selected by Seneka, such as the American Arbitration Association (AAA), JAMS, or another comparable arbitration provider.

Arbitration may proceed under applicable commercial, consumer, or technology-related arbitration rules depending on the nature of the dispute.

The arbitrator shall have exclusive authority to resolve disputes relating to:

- interpretation of these Terms;
- enforceability of this arbitration provision;
- scope of arbitration;
- arbitrability of claims.

23.5 Arbitration Venue

Unless otherwise required by applicable law:

- arbitration shall occur in Wyoming, United States; or

- arbitration may proceed remotely through written submissions, video conference, or virtual proceedings where permitted.

Users consent to arbitration proceedings in Wyoming or through remote arbitration systems selected by the arbitration provider.

23.6 Individual Arbitration Only

To the fullest extent permitted by law, disputes must be brought solely on an individual basis.

Users agree not to participate in:

- class actions;
- class arbitrations;
- representative proceedings;
- collective claims;
- consolidated disputes;
- coordinated mass claims;
- private attorney general actions,

unless such waiver is prohibited by applicable law.

The arbitrator may not consolidate claims involving multiple parties without Seneka's written consent.

23.7 Waiver of Jury Trial

To the fullest extent permitted by applicable law, Users and Seneka waive any right to:

- trial by jury;
- court trial;
- judicial determination of disputes,

except where arbitration is prohibited or unenforceable under applicable law.

23.8 Small Claims Court Exception

Notwithstanding this arbitration agreement, either party may bring qualifying disputes in small claims court where:

- the claim qualifies under applicable small claims rules;
- the matter remains individual in nature;
- the claim is not converted into a class or representative action.

Small claims proceedings must still comply with applicable jurisdictional limitations described in these Terms.

23.9 Intellectual Property and Injunctive Relief Exception

Nothing in this arbitration section prevents Seneka from seeking injunctive relief, equitable relief, emergency relief, or protective orders in court where reasonably necessary to protect:

- intellectual property;
- confidential information;
- AI systems;
- anti-scraping protections;
- Platform security;
- Marketplace integrity;
- operational systems;
- proprietary technology;
- abuse-prevention systems.

Such actions may be brought in courts located in Wyoming or other appropriate jurisdictions.

23.10 Arbitration Costs and Fees

Allocation of arbitration fees and costs shall be governed by the applicable arbitration rules, except where prohibited by law.

To the fullest extent permitted by law:

- each party bears its own attorneys' fees and legal costs unless otherwise awarded;
- Users may be responsible for filing fees, arbitration costs, or hearing fees where permitted;
- Seneka may seek reimbursement of fees relating to frivolous, abusive, fraudulent, or bad-faith claims.

Nothing in this section limits rights provided by mandatory consumer protection laws.

23.11 Confidentiality of Arbitration

To the fullest extent permitted by law, arbitration proceedings, submissions, evidence, decisions, and settlement discussions shall remain confidential except where disclosure is necessary for:

- enforcement of awards;
- legal compliance;
- tax obligations;
- regulatory requirements;
- professional obligations;
- protection of legal rights.

23.12 Opt-Out Right (Optional Arbitration Opt-Out)

Users may opt out of this arbitration agreement by providing written notice within thirty (30) days of first accepting these Terms.

Opt-out notices must:

- clearly state intent to opt out of arbitration;
- include account identification information;
- be submitted through designated legal contact channels.

Opting out of arbitration does not affect other provisions of these Terms.

If a User does not timely opt out, arbitration becomes binding to the fullest extent permitted by law.

23.13 Severability of Arbitration Provisions

If any portion of this arbitration section is found unenforceable:

- the unenforceable portion shall be severed;
- remaining provisions shall remain enforceable to the fullest extent permitted by law.

If class-action waivers are deemed unenforceable in a particular dispute, only that portion shall be severed to the extent required by law.

23.14 Time Limitation for Claims

To the fullest extent permitted by law, any dispute, claim, or arbitration demand arising from or relating to the Services must be initiated within one (1) year after the event giving rise to the claim occurred.

Claims initiated after this period are permanently barred.

23.15 Survival

This arbitration agreement survives:

- account deletion;
- termination of Services;
- cancellation of subscriptions;
- Marketplace removal;
- suspension of accounts;
- expiration of agreements;
- discontinuation of the Platform.

23.16 Consumer Rights and Mandatory Law

Nothing in this section limits any non-waivable rights that Users may have under applicable consumer protection, arbitration, or dispute resolution laws.

Where mandatory law prohibits mandatory arbitration or class-action waivers, such restrictions apply only to the extent legally unenforceable.

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24. International Use & Export Compliance

24.1 International Availability of the Services

Seneka may make the Services available to Users located in multiple countries and jurisdictions worldwide.

Users acknowledge that:

- the Services may be accessed internationally;
- the Platform may operate from the United States and other jurisdictions;

- data may be processed across borders;
- legal and regulatory requirements vary by jurisdiction.

International availability of the Services does not constitute representation or warranty that the Services are lawful, appropriate, or available in every jurisdiction.

24.2 User Responsibility for Local Law Compliance

Users are solely responsible for ensuring that their use of the Services complies with all applicable:

- local laws;
- national laws;
- international laws;
- regulations;
- licensing requirements;
- consumer protection laws;
- privacy laws;
- intellectual property laws;
- legal ethics rules;
- attorney regulations;
- sanctions rules;
- export control laws;
- tax obligations.

Users access and use the Services at their own initiative and risk.

Seneka is not responsible for a User’s failure to comply with laws applicable in the User’s jurisdiction.

24.3 Cross-Border Data Transfers

Use of the Services may involve transfer, storage, processing, or access of information across international borders.

Information may be processed in jurisdictions including the United States and other countries where Seneka, its providers, AI systems, infrastructure providers, payment processors, or cloud systems operate.

Such transfers may involve jurisdictions with data protection laws that differ from those in the User’s country.

By using the Services, Users acknowledge and consent to such international processing and transfers, subject to applicable law and the Privacy Policy.

24.4 Sanctions Compliance

Users represent and warrant that they are not:

- located in jurisdictions subject to comprehensive sanctions;
- listed on applicable sanctions lists;
- owned or controlled by sanctioned parties;
- prohibited from using the Services under applicable sanctions laws.

Users may not use the Services in violation of:

- U.S. sanctions laws;
- international sanctions regulations;
- export restrictions;
- trade embargoes;
- anti-boycott laws.

Seneka reserves the right to restrict, suspend, or terminate access where reasonably necessary to comply with sanctions obligations or trade restrictions.

24.5 Export Control Compliance

The Services, software, AI systems, technical data, APIs, generated outputs, and related technologies may be subject to export control laws and regulations, including laws of the United States and other jurisdictions.

Users agree not to:

- export;
- re-export;
- transfer;
- provide access to;
- use the Services

in violation of applicable export control laws or restrictions.

Users represent and warrant that they are not prohibited from receiving the Services under applicable export control regulations.

24.6 Restricted Jurisdictions and Prohibited Uses

Seneka may restrict or prohibit access to the Services in certain jurisdictions for legal, regulatory, operational, security, or compliance reasons.

Users may not use the Services:

- where prohibited by applicable law;
- in violation of sanctions restrictions;
- in connection with prohibited exports;
- for unlawful governmental surveillance;
- for prohibited military or dual-use purposes where restricted by law;
- in violation of trade restrictions.

Seneka reserves the right to implement technical or operational restrictions relating to geographic access.

24.7 No Representation Regarding Local Legality

Seneka does not represent or warrant that:

- the Services comply with laws in every jurisdiction;
- Marketplace functionality is lawful everywhere;
- AI-generated outputs are legally sufficient in every jurisdiction;
- legaltech functionality complies with all local legal ethics rules;
- trademark-related functionality is suitable for all countries;
- public sharing functionality complies with all local regulations.

Users are solely responsible for evaluating whether use of the Services is lawful in their jurisdiction.

24.8 International Marketplace and Attorney Interactions

Marketplace functionality may involve interactions between parties located in different countries and jurisdictions.

Users acknowledge that:

- laws governing attorneys differ internationally;
- licensing rules vary by jurisdiction;
- trademark laws differ between countries;

- legal ethics rules vary internationally;
- cross-border legal relationships may create additional risks.

Seneka does not guarantee cross-border legal compatibility, licensing validity, or international legal enforceability.

24.9 Government Restrictions and Regulatory Actions

Seneka reserves the right to restrict, suspend, modify, or terminate access to the Services where reasonably necessary to comply with:

- governmental orders;
- sanctions programs;
- export restrictions;
- regulatory requirements;
- court orders;
- legal requests;
- law enforcement demands;
- international compliance obligations.

Seneka is not liable for restrictions imposed to comply with legal or regulatory obligations.

24.10 International Taxes and Duties

Users are solely responsible for:

- taxes;
- duties;
- withholding obligations;
- VAT;
- GST;
- digital services taxes;
- import/export obligations;
- foreign transaction obligations

arising from use of the Services, except where collection by Seneka is legally required.

24.11 Language and Translation

The Services may contain content, AI outputs, Marketplace materials, reports, or generated text in multiple languages.

Seneka does not guarantee:

- translation accuracy;
- legal sufficiency of translated outputs;
- linguistic consistency;
- jurisdiction-specific legal accuracy.

Where translations are provided, the English-language version generally controls unless otherwise required by applicable law.

24.12 International Connectivity and Availability

Availability of the Services may vary depending on:

- geographic location;
- infrastructure limitations;
- local internet restrictions;
- app marketplace availability;
- governmental restrictions;
- export compliance requirements;
- sanctions compliance;
- third-party provider availability.

Seneka does not guarantee worldwide uninterrupted availability.

24.13 Compliance Cooperation

Users agree to reasonably cooperate with requests necessary for export, sanctions, anti-fraud, security, or legal compliance purposes.

Seneka may request information reasonably necessary to verify:

- geographic eligibility;
- sanctions compliance;
- export compliance;
- organizational status;
- identity verification;
- payment legitimacy.

Failure to cooperate may result in restricted access or suspension.

24.14 No Liability for International Restrictions

To the fullest extent permitted by law, Seneka shall not be liable for losses arising from:

- sanctions restrictions;
- export restrictions;
- governmental blocking;
- international regulatory actions;
- app marketplace restrictions;
- jurisdiction-specific legal limitations;
- cross-border compliance issues;
- local legal prohibitions.

Users remain solely responsible for international legal compliance associated with their use of the Services.

24.15 Survival

This section survives:

- account deletion;
- account suspension;
- subscription cancellation;
- Marketplace termination;
- termination of the Services;
- discontinuation of the Platform.

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25. Changes to Terms

25.1 Right to Modify the Terms

Seneka reserves the right, at its sole discretion and to the fullest extent permitted by applicable law, to modify, update, revise, replace, supplement, or discontinue these Terms at any time.

Changes may relate to:

- the Services;

- subscriptions;
- Marketplace functionality;
- AI systems;
- billing structures;
- pricing;
- public sharing functionality;
- Workspace systems;
- legal requirements;
- operational policies;
- security measures;
- dispute resolution procedures;
- compliance obligations;
- feature availability;
- data processing practices;
- integrations;
- user obligations.

The Services are evolving technology products, and the Terms may need to change over time to reflect operational, legal, commercial, or technical developments.

25.2 Effective Dates

Updated versions of these Terms will include an updated “Effective Date,” “Last Updated” date, or similar designation.

Unless otherwise stated:

- changes become effective immediately upon posting; or
- changes become effective on the date specified in the updated Terms.

Certain changes may apply prospectively only, including changes relating to:

- subscription pricing;
- billing structures;
- Marketplace terms;
- arbitration provisions;
- legal compliance obligations.

25.3 Notification Methods

Seneka may provide notice of updated Terms through one or more methods, including:

- posting updated Terms on the Platform;

- account notifications;
- Workspace notifications;
- dashboard notices;
- email communications;
- pop-up notices;
- app notifications;
- public announcements;
- subscription-related communications;
- Marketplace notices.

The method, timing, and form of notice may vary depending on:

- the nature of the changes;
- legal requirements;
- operational considerations;
- the Services involved.

Seneka is not obligated to provide individualized notice for every modification unless required by applicable law.

25.4 Continued Use Constitutes Acceptance

By continuing to access or use the Services after updated Terms become effective, Users agree to be bound by the revised Terms.

Continued use of:

- the Platform;
- subscriptions;
- Workspaces;
- Marketplace functionality;
- AI systems;
- public sharing features;
- APIs;
- reports;
- account functionality

constitutes acceptance of the updated Terms.

If a User does not agree to revised Terms, the User must stop using the Services and, where applicable, cancel subscriptions and discontinue Platform access.

25.5 Material Changes

Certain updates may constitute “material changes,” including changes relating to:

- subscription pricing;
- recurring billing;
- arbitration provisions;
- dispute resolution rights;
- privacy-related processing;
- liability limitations;
- Marketplace rules;
- AI functionality;
- legal compliance obligations.

Where required by applicable law, Seneka may provide additional notice regarding material changes before such changes become effective.

25.6 Changes Required by Law or Third Parties

Seneka may modify these Terms as reasonably necessary to comply with:

- applicable law;
- regulatory obligations;
- app marketplace requirements;
- payment processor requirements;
- AI provider obligations;
- sanctions obligations;
- security requirements;
- court orders;
- intellectual property obligations;
- operational compliance needs.

Such changes may become effective immediately where reasonably necessary for compliance or security purposes.

25.7 Changes to Services and Features

Seneka reserves the right to:

- add features;
- remove features;
- modify functionality;
- discontinue products;
- restructure subscriptions;
- change Marketplace systems;

- modify AI functionality;
- limit usage;
- alter report structures;
- discontinue integrations;
- revise pricing models;
- suspend beta functionality;
- modify public sharing systems.

No feature, pricing structure, Marketplace capability, AI workflow, or subscription tier is guaranteed to remain permanently available.

25.8 User Responsibility to Review Terms

Users are responsible for periodically reviewing the current version of these Terms.

Failure to review updated Terms does not excuse continued compliance obligations.

The most current version of the Terms generally supersedes all prior versions.

25.9 Disputes Regarding Changes

If a User objects to updated Terms, the User's sole remedy is generally to:

- discontinue use of the Services;
- cancel subscriptions;
- close the account where applicable.

Continued use after updated Terms become effective constitutes acceptance to the fullest extent permitted by law.

25.10 Arbitration Changes

Changes relating to arbitration, dispute resolution, class-action waivers, or governing law may be subject to additional legal requirements depending on applicable law.

Where required by law, Users may retain rights relating to prior arbitration agreements or dispute resolution provisions.

25.11 Historical Versions

Seneka may, but is not obligated to, maintain archived or historical versions of these Terms.

Users should retain copies of Terms relevant to their use of the Services if desired.

25.12 No Waiver by Delay

Seneka's delay or failure to enforce updated Terms does not constitute a waiver of any rights or provisions.

All rights and remedies remain reserved.

25.13 Survival of Existing Obligations

Changes to these Terms do not eliminate obligations or liabilities arising before the effective date of revised Terms, including obligations relating to:

- payments;
- subscriptions;
- intellectual property;
- indemnification;
- dispute resolution;
- confidentiality;
- Marketplace disputes;
- legal compliance;
- limitations of liability.

Such obligations survive modification of the Terms to the extent applicable.

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26. Governing Law, Arbitration, and Dispute Resolution

26.1 Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Wyoming, United States, without regard to conflict of law principles.

26.2 Binding Arbitration

To the fullest extent permitted by applicable law, any dispute, claim, or controversy arising out of or relating to these Terms, the Services, AI outputs, Marketplace functionality, subscriptions, payments, or use of the Platform shall be resolved through binding individual arbitration rather than in court.

26.3 Waiver of Jury Trial

Users waive any right to a jury trial in connection with disputes relating to the Services or these Terms.

26.4 Class Action Waiver

Users agree that disputes shall be resolved only on an individual basis and not as part of any class action, consolidated action, representative action, collective proceeding, or mass arbitration.

26.5 Exceptions

Nothing in this section prevents either party from seeking injunctive relief, intellectual property protection, or emergency equitable remedies where permitted by applicable law.

27. Contact Information

27.1 Platform Operator

The Services are operated by Seneka and its applicable legal entity, affiliates, subsidiaries, successors, or authorized operators.

The applicable operating legal entity may evolve over time as the Platform expands, restructures, enters new jurisdictions, introduces Marketplace functionality, launches SaaS services, or establishes additional operational entities.

Where required by applicable law, additional jurisdiction-specific entities, representatives, or compliance contacts may be designated.

27.2 General Contact Information

Users may contact Seneka regarding general questions, account matters, support requests, technical issues, Marketplace issues, Workspace functionality, subscriptions, or operational concerns through designated support channels.

General support contact:

- Support Email: support@senekalegal.com

Users should include reasonably sufficient information to allow identification of the relevant account, Workspace, transaction, or issue.

27.3 Legal Contact

Legal notices, legal claims, intellectual property notices, formal disputes, arbitration notices, subpoenas, compliance communications, or legal correspondence should be directed to the designated legal contact channel.

Legal Contact Email:

- legal@senekalegal.com

Mailing Address:

LUKAS INNOVATION GROUP LLC

312 WEST 2ND ST UNIT A9449

CASPER, WY 82609

United States

Submission of legal notices by email does not guarantee legal acceptance unless required by applicable law.

Seneka may require additional verification or delivery methods for formal legal notices.

27.4 Privacy and Data Protection Contact

Privacy-related requests, data subject requests, deletion requests, GDPR requests, CPRA requests, data access requests, correction requests, portability requests, or other privacy inquiries may be submitted through the designated privacy contact channel.

Privacy Contact Email:

- privacy@senekalegal.com

Users submitting privacy-related requests may be required to verify identity before Seneka processes sensitive requests.

27.5 Marketplace and Professional Conduct Complaints

Marketplace complaints, attorney-related complaints, fraud reports, abuse reports, intellectual property concerns, impersonation claims, or Marketplace integrity concerns may be directed to:

- marketplace@senekalegal.com

Seneka may review such reports but is not obligated to resolve disputes between independent Marketplace participants.

27.6 Security Reporting

Security vulnerabilities, unauthorized access concerns, fraud reports, scraping activity, AI abuse concerns, suspicious Marketplace activity, or cybersecurity issues may be reported to:

- security@senekalegal.com

Users must not conduct unauthorized security testing or exploit vulnerabilities while reporting issues.

27.7 Intellectual Property Notices

Trademark complaints, copyright notices, infringement allegations, takedown requests, or intellectual property enforcement requests may be submitted to:

- ip@senekalegal.com

Requests should include sufficient detail to reasonably identify:

- the claimant;
- the allegedly infringing material;
- the rights asserted;
- supporting evidence;

- relevant URLs or account identifiers.

27.8 Business and Operational Communications

Operational communications from Seneka may occur through:

- email;
- dashboard notices;
- Workspace notices;
- app notifications;
- Marketplace notifications;
- public announcements;
- billing communications;
- legal notices.

Users are responsible for maintaining accurate and current contact information.

Seneka is not responsible for missed communications resulting from outdated contact information or User-controlled email filtering systems.

27.9 No Guarantee of Immediate Response

While Seneka may attempt to respond to inquiries within commercially reasonable timeframes, Seneka does not guarantee:

- response times;
- issue resolution timing;
- immediate review;
- uninterrupted support availability;
- resolution of disputes.

Support availability may vary depending on:

- operational capacity;
- legal obligations;
- security concerns;
- volume of requests;
- jurisdiction;
- Marketplace-related investigations.

27.10 Future Representatives and Compliance Contacts

Seneka may designate additional:

- legal representatives;
- GDPR representatives;
- UK GDPR representatives;
- DPO contacts;
- compliance officers;
- regional support contacts;
- Marketplace compliance contacts

as operational, legal, or regulatory requirements evolve.

Updated contact information may be published through the Platform or related legal documentation.

27.11 Electronic Communications Consent

By using the Services, Users consent to receive communications electronically, including:

- legal notices;
- billing communications;
- support messages;
- subscription notices;
- Marketplace notifications;
- security alerts;
- policy updates;
- dispute-related communications.

Electronic communications satisfy legal communication requirements to the fullest extent permitted by law.

27.12 Relationship to Privacy Policy and Terms

Contact channels described in these Terms may also be used for requests under the Privacy Policy, including:

- data access requests;
- deletion requests;
- correction requests;
- consent withdrawal requests;
- privacy complaints;

- security inquiries.

Users should review both the Privacy Policy and these Terms for additional details regarding legal rights and procedures.

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28. Supplemental Terms & Future Services

28.1 Evolving Nature of the Platform

Seneka is an evolving technology platform that may expand, modify, restructure, or introduce additional Services, products, Marketplace functionality, AI systems, enterprise solutions, APIs, integrations, organizational tools, subscription models, or jurisdiction-specific offerings over time.

The Services may evolve beyond the current MVP, beta-stage functionality, or initial platform structure.

Accordingly, Seneka reserves the right to introduce supplemental terms, additional policies, service-specific conditions, or feature-specific agreements governing future functionality.

28.2 Supplemental Terms

Certain Services, features, products, integrations, or Marketplace functionality may be governed by additional terms, policies, guidelines, or agreements (“Supplemental Terms”).

Supplemental Terms may apply to:

- Marketplace functionality;
- Attorney services;
- enterprise products;
- Workspace systems;
- APIs;
- AI functionality;
- beta features;
- organizational accounts;
- SaaS functionality;
- public sharing systems;
- integrations;
- payment systems;

- developer access;
- mobile applications;
- jurisdiction-specific offerings;
- future legaltech functionality.

Supplemental Terms are incorporated into these Terms by reference where applicable.

28.3 Priority of Supplemental Terms

If Supplemental Terms conflict with these general Terms, the applicable Supplemental Terms will control solely with respect to the relevant Service or functionality, unless otherwise expressly stated.

All other provisions of these Terms remain in effect.

28.4 Marketplace Terms

Seneka may introduce separate Marketplace Terms governing:

- Attorney participation;
- law firm participation;
- client relationships;
- Marketplace rankings;
- professional profiles;
- reviews;
- billing systems;
- Marketplace visibility;
- professional obligations;
- lead-generation systems;
- future escrow or payment systems.

Marketplace participants may be required to separately accept Marketplace-specific agreements.

28.5 Attorney and Professional Terms

Attorneys, law firms, consultants, agents, or professional Marketplace participants may be subject to additional:

- professional conduct terms;

- verification requirements;
- licensing requirements;
- ethical obligations;
- Marketplace participation rules;
- professional visibility requirements;
- compliance obligations.

Seneka reserves the right to impose additional obligations on professional Marketplace participants.

28.6 Enterprise and Organizational Terms

Future enterprise, SaaS, law firm, organizational, or Workspace functionality may be governed by additional Enterprise Terms.

Such terms may address:

- team management;
- enterprise billing;
- Workspace administration;
- organizational controls;
- audit systems;
- data governance;
- enterprise AI usage;
- custom integrations;
- API administration;
- security controls;
- compliance obligations;
- organizational liability allocation.

Enterprise customers may be required to execute separate commercial agreements.

28.7 API Terms

Use of APIs, developer systems, integrations, automation systems, or programmatic access may be governed by separate API Terms.

API-specific rules may include:

- rate limits;
- access controls;
- developer obligations;
- data usage restrictions;

- anti-scraping requirements;
- AI training restrictions;
- security requirements;
- commercial licensing restrictions;
- monitoring obligations.

Seneka reserves the right to revoke API access at any time.

28.8 AI-Specific Terms

Future AI functionality, advanced AI systems, AI agents, autonomous systems, recommendation engines, or generative systems may be governed by additional AI-specific terms.

Such terms may address:

- AI limitations;
- model restrictions;
- AI safety obligations;
- training restrictions;
- prompt restrictions;
- automated decision-making;
- AI-generated content ownership;
- AI compliance obligations;
- human review requirements.

AI systems may evolve substantially over time.

28.9 Beta and Experimental Features

Seneka may release beta, experimental, preview, MVP-stage, early-access, or limited-release functionality.

Such features may be governed by separate Beta Terms or Early Access Terms.

Beta functionality may:

- contain bugs;
- change rapidly;
- be incomplete;
- be discontinued;
- generate inconsistent outputs;
- operate with limited support;

- involve heightened operational risks.

Seneka may suspend or discontinue beta functionality at any time without liability.

28.10 Workspace and Collaboration Terms

Future Workspace, collaboration, organizational, law-firm-management, or SaaS collaboration systems may involve additional Workspace Terms governing:

- team access;
- administrator authority;
- organizational data management;
- Workspace visibility;
- collaboration rules;
- enterprise permissions;
- organizational liability allocation;
- audit logging;
- client-management functionality.

Workspace administrators may be required to accept organization-specific obligations.

28.11 Mobile Application Terms

Mobile applications distributed through app marketplaces may also be subject to:

- app marketplace rules;
- mobile platform requirements;
- device-specific limitations;
- app store subscription rules;
- platform licensing requirements.

Users acknowledge that app marketplace operators may impose additional requirements beyond these Terms.

28.12 Future Commercial Models

Seneka may introduce future commercial models including:

- enterprise licensing;
- API licensing;

- transaction-based pricing;
- Marketplace commissions;
- subscription tiers;
- AI usage pricing;
- pay-per-use models;
- Workspace licensing;
- seat-based pricing;
- usage-based billing;
- escrow systems;
- payment facilitation systems.

Additional commercial terms may apply to such offerings.

28.13 Jurisdiction-Specific Terms

Seneka may implement jurisdiction-specific agreements, disclosures, consumer notices, Marketplace rules, or regulatory compliance terms depending on:

- country;
- state;
- region;
- legal framework;
- regulatory obligations;
- professional licensing rules.

Users may be required to comply with additional local terms based on geographic location.

28.14 Future Policies and Operational Rules

Seneka may publish additional policies, operational standards, guidelines, or documentation relating to:

- AI safety;
- Marketplace integrity;
- anti-fraud systems;
- Workspace administration;
- acceptable use;
- security requirements;
- developer conduct;
- review moderation;
- intellectual property enforcement;
- public sharing rules.

Such policies may become binding where incorporated into the Services or these Terms.

28.15 Continued Use and Acceptance

By accessing or using future Services, features, APIs, Marketplace systems, enterprise products, or AI functionality, Users agree to comply with any applicable Supplemental Terms governing those Services.

If a User does not agree to applicable Supplemental Terms, the User must not use the relevant functionality.

28.16 No Obligation to Continue Services

Seneka reserves the right to:

- modify Services;
- discontinue functionality;
- restructure products;
- change commercial models;
- alter AI systems;
- remove integrations;
- discontinue APIs;
- retire Marketplace features;
- suspend beta systems;
- replace operational workflows.

No future Service, Marketplace capability, Workspace feature, or AI functionality is guaranteed to remain permanently available.

28.17 Relationship With Existing Terms

Except where expressly modified by Supplemental Terms, these Terms continue to apply to all Services and Platform functionality.

Nothing in this section limits Seneka’s rights under these Terms or applicable law.

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29. Final Provisions

29.1 Entire Agreement

These Terms, together with:

- the Privacy Policy;
- applicable Supplemental Terms;
- Marketplace Terms;
- subscription terms;
- Workspace terms;
- API terms;
- AI-related terms;
- beta terms;
- applicable policies;
- incorporated guidelines;
- legally required disclosures,

constitute the entire agreement between the User and Seneka regarding the Services and supersede all prior or contemporaneous:

- agreements;
- understandings;
- negotiations;
- communications;
- proposals;
- representations;
- marketing statements;
- oral discussions

relating to the Services.

Users acknowledge that they have not relied upon any statement, promise, or representation not expressly contained in these Terms.

29.2 Severability

If any provision of these Terms is found to be invalid, unlawful, unenforceable, or void under applicable law:

- the affected provision shall be interpreted as closely as possible to reflect the original intent;
- the invalid portion shall be limited only to the minimum extent necessary;
- the remaining provisions shall remain in full force and effect.

If a provision cannot be modified to become enforceable, the unenforceable portion shall be severed without affecting the validity of the remaining Terms.

29.3 No Waiver

Failure or delay by Seneka to enforce any right, provision, remedy, or requirement under these Terms does not constitute:

- a waiver;
- relinquishment of rights;
- modification of the Terms;
- continuing waiver of any provision.

Any waiver by Seneka must be expressly made in writing and signed by an authorized representative.

A waiver of one breach or violation does not constitute a waiver of any future breach or violation.

29.4 Assignment by Seneka

Seneka may assign, transfer, delegate, sublicense, restructure, or otherwise transfer its rights and obligations under these Terms without restriction, including in connection with:

- mergers;
- acquisitions;
- financing;
- restructuring;
- asset sales;
- corporate reorganizations;
- business transfers;
- affiliate transfers;
- investment transactions.

Users consent to such assignment.

29.5 Assignment by Users

Users may not assign, transfer, sublicense, delegate, sell, or otherwise transfer:

- accounts;
- subscriptions;
- Marketplace rights;
- Workspace access;
- report credits;
- API access;
- usage rights;
- contractual rights

without Seneka's prior written consent.

Unauthorized transfers are void.

29.6 Independent Contractors

Nothing in these Terms creates or shall be interpreted as creating:

- partnership;
- joint venture;
- employment relationship;
- agency relationship;
- fiduciary relationship;
- franchise relationship;
- legal representation relationship

between the User and Seneka.

Users and Marketplace participants act independently.

29.7 Force Majeure

To the fullest extent permitted by law, Seneka shall not be liable for delays, failures, interruptions, or inability to perform resulting from events beyond Seneka's reasonable control, including:

- natural disasters;
- cyberattacks;
- internet outages;
- infrastructure failures;
- AI provider outages;
- cloud provider interruptions;
- labor disputes;
- governmental actions;

- sanctions;
- war;
- terrorism;
- civil unrest;
- epidemics;
- pandemics;
- utility failures;
- app marketplace restrictions;
- supply chain disruptions.

Operational obligations may be suspended for the duration of such events.

29.8 Relationship to Privacy Policy

Use of the Services is also governed by the Seneka Privacy Policy.

The Privacy Policy explains:

- collection of information;
- processing practices;
- retention practices;
- international transfers;
- privacy rights;
- public sharing risks;
- AI-related processing.

Users should review the Privacy Policy carefully.

29.9 Electronic Communications

Users consent to receive notices, agreements, disclosures, billing information, legal communications, Marketplace notifications, security alerts, and operational updates electronically.

Electronic communications satisfy legal communication requirements to the fullest extent permitted by law.

29.10 Survival of Provisions

The following provisions survive account deletion, suspension, termination, cancellation of subscriptions, discontinuation of Services, or expiration of agreements:

- intellectual property rights;
- payment obligations;
- refund limitations;
- indemnification obligations;
- disclaimers;
- limitation of liability;
- dispute resolution provisions;
- arbitration provisions;
- governing law provisions;
- confidentiality obligations;
- Marketplace disclaimers;
- AI-related disclaimers;
- public sharing obligations;
- export compliance obligations;
- enforcement rights;
- operational protections.

Any provisions that by their nature should survive termination shall remain enforceable.

29.11 Interpretation

Headings and section titles are included for convenience only and do not affect interpretation.

Words such as:

- “including”;
- “includes”;
- “such as”

shall be interpreted without limitation unless expressly stated otherwise.

References to “Seneka” may include applicable affiliates, subsidiaries, successors, contractors, licensors, service providers, and authorized operators where context reasonably requires.

29.12 Language

These Terms are drafted in English.

Any translations are provided solely for convenience.

In the event of conflict between translated versions and the English-language version, the English-language version controls unless otherwise required by applicable law.

29.13 Compliance With Applicable Law

Nothing in these Terms is intended to limit non-waivable rights that Users may have under applicable law.

Where applicable law prohibits limitation of certain rights, these Terms apply only to the maximum extent permitted by law.

29.14 Reservation of Rights

All rights not expressly granted under these Terms are reserved by Seneka.

Seneka reserves the right to:

- protect the Platform;
- enforce these Terms;
- modify the Services;
- protect intellectual property;
- preserve Marketplace integrity;
- protect AI systems;
- enforce operational safeguards;
- comply with legal obligations.

29.15 Effective Date

These Terms become effective as of the date indicated by the applicable “Effective Date” or “Last Updated” designation published by Seneka.

Continued access to or use of the Services constitutes acceptance of these Terms.

29.16 Final Acknowledgment

By accessing or using the Services, Users acknowledge that they:

- have read these Terms;
- understand these Terms;
- agree to be legally bound by these Terms;
- understand the limitations of AI-generated outputs;
- understand the Marketplace disclaimers;
- understand that Seneka is not a law firm;
- understand the refund and subscription rules;
- understand the arbitration provisions;
- accept responsibility for use of the Services.

If a User does not agree to these Terms, the User must discontinue use of the Services immediately.